Quarter 2 2022-23 Corporate Performance Indicators Report

Corporate policy

Q2 2022/23 Performance Results – Richmond Council

Adult Social Care & Public Health Directorate

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
RDASC-OP-001	% of enquiries to Adult Social Care where needs were met at first point of contact and did not need to progress to an assessment	NEW	NEW	77.9%	70%	N/A	
RDASC-OP-002	Rate of admissions into residential and nursing care per 100,000 population 65+ (Minimise)	372.1	212.6	231.4	209.5	⬇	There were 74 admissions in the first two quarters this financial year which is 7 admissions above the forecast number of admissions. The increase in admissions is mainly due to hospital discharge to assess arrangements that were introduced during the pandemic. Benchmarking data for 21/22 shows that even though admissions have increased Richmond has maintained performance in the second quartile compared to the rest of London which is good performance.
RDASC-OP-003	% of Adults with a learning disability aged 18-64 in paid employment	10.9%	12.1%	8.7%	9%	⬇	This indicator was impacted by the pandemic as some people with learning disabilities lost their employment or did not want to return to work post pandemic. Even though performance has dropped Richmond remains in the top quartile in London and in 2021/22 was third best in London.

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
							In addition to these in paid employment, there are a further 32 people with a learning disability in voluntary work that cannot be counted in this indicator.
RDASC-OP-004	% of People receiving rehabilitative support who have a reduced level of service, or no service required at the end of their rehabilitative support	90.6%	90.5%	87%	85%	⬇	
RDASC-OP-005	% of Carers who received an assessment during the year	56%	34.5%	35.1%	30%	⬆	

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22 Value	Q2 2021/22 Value	Q2 2022/23 Value	Q2 2022/23 Target	DoT	Q2 2022/23 Note
RDASC-PH-001	Number of people quitting smoking through smoking cessation service (1QA)	82	24	13	33	⬇	Reported a quarter in arrears. Q1 latest data. Smoking prevalence in the borough is lower than both the London and England average (OHID 2020). The downward trend in quit activity that was identified during 2021-22 has continued into Q1, 2022-23. Currently investigating the causes of the decline to identify corrective actions. GP surgeries and pharmacies are being encouraged to increase stop smoking activity and the in-house smoking cessation advisors continue to manage referrals received from the council's webpages, NHS Trusts, and voluntary sector organisations. The service was promoted to residents as part of the Stoptober campaign, smoking cessation advisors attended the Full of Life Fair in September and are an integral part of the Community Vaccine Champion Outreach Health Bus, visiting targeted locations across the borough.
RDASC-PH-002	% of Eligible people who have received an NHS Health Check (1QA)	3.2%	0.5%	1.9%	2.5%	⬆	Reported a quarter in arrears. Q1 latest data. NHS Health Checks activity during Q1 was substantially higher compared with the same period last year; 955 more Health checks were completed in Q1 2022/23. This upward trend is demonstrative of GP surgeries moving away from the pandemic and returning to the delivery of non-core services and the proactive work being undertaken by Public Health to deliver the 12-month NHS Health Checks Relaunch and Restore

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22 Value	Q2 2021/22 Value	Q2 2022/23 Value	Q2 2022/23 Target	Q2 2022/23 DoT	Q2 2022/23 Note
							programmes of work and reduce inequalities. This includes a multi-media marketing campaign, incentivisation schemes and methods to engage with residents most at risk of cardiovascular disease, diabetes, and dementia - through targeted invitations and with use of the CVC Health Bus.
RDASC-PH-003	Number of people diagnosed with diabetes (HbA1c) following an NHS Health Check (1QA)	NEW	NEW	2	7	N/A	Reported a quarter in arrears. Q1 latest data. An NHS Health Check includes an assessment of risk for diabetes (QDiabetes). People identified at high risk of diabetes following an NHS Health Check are eligible for a blood glucose check (HbA1c) and should receive behavioural support and advice from a healthcare worker. The number of diabetes diagnosis are affected by the number of health checks performed and actions to increase the number of health checks are detailed under that indicator. We are also supporting GP surgeries to target invitations to residents most at risk (black, Asian, and other minority ethnic groups and residents with a BMI which exceeds a predetermined threshold).

Environment & Community Services Directorate (Regulatory Services Partnership)

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
RECS-ENS-003	Number of private sector dwellings with serious hazards identified and removed	123	15	45	40	⬆	
RECS-ENS-004	% of HMOs inspected within 20 working days of application	90.7%	90%	90%	80%	➖	

Housing & Regeneration Directorate

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
HRR-HS-001	Number of households living in Temporary Accommodation (Minimise)	351	335	438	365	⬇	This quarter has seen a larger increase than in previous quarters. There continues to be backlogs in turning void properties around that are owned and managed by Housing Association partners. The large numbers of households approaching the council for help with homelessness continues to increase, including those facing domestic abuse and from the breakdown of sponsorship arrangements amongst the large number of Ukrainian families welcomed into the borough, where it is difficult to prevent such cases.

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
HRR-HS-002	Number of family households with dependent children in B&B accommodation for 6 weeks+ (Minimise)	0	0	0	0	—	
HRR-HS-003	Number of homeless cases prevented	123	51	19	30	⬇	The number of homeless preventions continues to be under target this quarter by 11 cases. There have been a higher number of households approaching the council since the introduction of the Domestic Abuse Act (2021) and it is difficult to prevent homelessness in such cases.
HRR-HS-004	Number of properties where major disability adaptations have been completed	102	47	53	55	⬆	There are a further 8 cases where interim payments have been made but building works did not complete this quarter. There are a variety of reasons why cases do not close, this is usually chasing payment from contractors or sorting out snagging issues.

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
RCEG-AFC-CIN-1	% of Assessments completed within 45 working days	92.1%	89.9%	85.1%	95%	⬇	Red line threshold is 88%: 102 single assessments were finalised within the quarter outside of 45 working days. 49 of these were assessments being completed at the point of referral, and 53 were review assessments. This

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22 Value	Q2 2021/22 Value	Q2 2022/23 Value	Target	DoT	Q2 2022/23 Note
							KPI considers both new and review assessments. Timeliness of assessments being completed, was impacted during August and September, contributing factors were Annual Leave and Staff sickness. Current performance is below statistical neighbours (87%) and all England (88%).
RCEG-AFC-CIN-2	% of Initial Child Protection Conferences (ICPC) held within 15 Working Days of S47 Enquiry	95.9%	100%	91.7%	90%	⬇	
RCEG-AFC-CIN-3	% of Children subject to Child Protection Plan for 4 weeks or more, who have been visited within last 20 working days	97.4%	87.2%	92.7%	100%	⬆	(115/124) children had been visited within 20 days as at the end of September. Of the 9 children not seen within the 20 day statutory timescale, four have been seen successfully since, a visit to the remaining 5 children is planned for week commencing 17 October. Visits to all children subject to plans continues to be closely monitored on a weekly basis with managers during performance meetings and during case supervision meetings. Where we have seen challenges arise in being able to visit children police safe and well checks have been undertaken.

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
RCEG-AFC-CL-1	% of Care Leavers aged 19-21 years in Employment, Education or Training	54.4%	57.5%	51.9%	60%	⬇	(41/79) care leavers AfC were in touch with were EET as at the end of September. Of the 38 young people currently NEET, reasons include 3 young people who are NEET because of illness or disability, 5 young people who are NEET due to pregnancy or parenting and 30 young people who are NEET due to other reasons.
RCEG-AFC-CL-2	% of Care Leavers aged 19-21 years in suitable accommodation	92.2%	95%	97.5%	95%	⬆	
RCEG-AFC-CL-3	% of Care Leavers aged under 18 with an up to date pathway plan	98.5%	85.3%	94.4%	90%	⬆	
RCEG-AFC-CLA-1	% of CLA visited within statutory timescale	86.7%	82.8%	91.2%	100%	⬆	(104/114) of children in care had been visited in the last 6 weeks as at the end of September. Of the 10 children who had not been visited, 7 have been seen during early October, and the remaining 3 are currently scheduled for week commencing 17 October. Numerous staffing changes within teams have resulted in delays for some children due to the change of social worker.
RCEG-AFC-CLA-2	% of CLA in foster placements who are placed with in-house foster carers	58.2%	56.9%	65.2%	60%	⬆	
RCEG-AFC-CLA-3	% of CLA placed 20+ miles from home (Minimise)	23.6%	23.5%	27.5%	20%	⬇	The Sufficiency Plan is currently being updated. A new needs analysis has been undertaken to identify future demand and gaps and support

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
							placement commissioning. The Head of New Business is providing project management support to the four workstreams: fostering, children's homes, supported accommodation for care leavers and innovative models of care. All local authorities and Independent Fostering Agencies (IFAs) are struggling to recruit new mainstream carers and the McCallister report recommended a national campaign to recruit 9000 additional fostering households. AfC are appointing a Head of Campaigns who will work with the Council's communications team to raise the profile of fostering.
RCEG-AFC-CLA-4	% of CLA who have gone missing that are offered a return home interview (RHI) within 72hrs	92.1%	94.3%	66.7%	100%	⬇	Of the 17 episodes (12 children aged 13 and 17) where contact could not be made to offer an RHI within the first 72 hours, all were eventually contacted and an RHI offered: 14 (11 children) were offered on days 4-7, the other 3 (2 children) were offered on days 8 or 9.
RCEG-AFC-EA-1	% of Young people leaving emotional health service as a planned exit	69.7%	89.5%	90.2%	70%	⬆	
RCEG-AFC-EA-2	% of 16-17 year olds who are confirmed as not in Education, Employment or training status (including those whose status is not currently known) (Minimise)	2.0%	3.79%	3.45%	3%	⬆	This data is as at end August 2022 due to the phase transfer occurring in September / October which temporarily impacts the 'not-knowns'. Hence these 2 month period is excluded from

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22 Value	Q2 2021/22 Value	Q2 2022/23 Value	Q2 2022/23 Target	DoT	Q2 2022/23 Note
							monitoring until destination information becomes available.
RCEG-AFC-EA-3	KS2 - % of Pupils achieving the expected standard in Reading, Writing & Maths at KS2	NEW	NEW	75%	Baseline Year	N/A	Highest attainment in country. National figure: 58% (previously 65%). No target as this metric is being baselined.
RCEG-AFC-EA-4	KS4 - % of Pupils reaching a Level 5 in both English and Maths	NEW	NEW	67.7%	Baseline Year	N/A	Results published on 20 October. Significantly above England average of 49.8%
RCEG-AFC-FS-1	% of Families in the family support programme showing significant and sustained progress	100%	77%	100%	50%	⬆	81 successful claims for Richmond in Q2 which brought us up to our target for the year (108).
RCEG-AFC-SEN-1	% of Education, Health, and Care Plans (EHCPs) completed within statutory timescale of 20 weeks (including exceptions)	61.5%	54.6%	81.3%	80%	⬆	
RCEG-AFC-SEN-2	% of Children and young people with EHCPs who are educated within the borough	68.8%	66.7%	67.2%	65%	⬆	
RCEG-AFC-SEN-3	% of Final amended EHCPs issued within 8 weeks of the draft amended EHCP	75.5%	84.6%	82.2%	80%	⬇	

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
RECS-CLLS-001	Physical visits to library sites rate (per 1,000 population)	2,095	790	1,911	1,758	⬆	
RECS-CLLS-002	Number of library issues (hard copy) (per 1,000 population)	4,623	2,314	2,444	2,554	⬆	
RECS-CLLS-003	Number of electronic library issues (per 1,000 population)	1,001	513	700	548	⬆	
RECS-CPL-002	Total number of participants in Arts Programmes	12,685	3,654	4,953	5,083	⬆	
RECS-CWR-001	KG household waste per head of population (Minimise) (1QA)	370.3	98.0 (Q1)	95.1 (Q1)	91	⬆	Result is reported a quarter in arrears (1QA) and is a snapshot for the three month period April-June 2022; target is accordingly profiled. Full 12 month result reported at year end for this KPI (i.e. 21/22 value column)
RECS-CWR-002	% of Household waste sent for reuse, recycling, and composting (1QA)	40.9%	39.9% (Q1)	40.0% (Q1)	42.1%	⬆	This result represents a marginal improvement on the 39.9% achieved in Q1 2021-22. Further increases in recycling were hampered by continuing Serco performance issues which have also delayed the delivery of recycling improvement projects and associated communications including the roll-out of food waste recycling services to flats not included in the trial (now permanent) service. The continuing light-weighting of recyclable packaging has also made it harder to improve weight-based recycling rates.

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
RECS-CWR-003	Domestic food waste recycled as % of total household waste (1QA)	4.2%	4.5% (Q1)	3.9% (Q1)	4.5%	⬇	Waste Resources and Action Plan data indicates that participation and capture for food waste services tends to decline over time in the absence of continual promotion and encouragement, especially where unlimited quantities of refuse are collected weekly and where an ongoing free supply of caddy liners is not provided. Serco related performance issues delayed the launch of a new food recycling animation for social media as well as the delivery of food recycling related projects which was also hampered by staff resource issues within the waste projects team.
RECS-CWR-004	Reports about non collection of waste per 100,000 bins collected (Minimise)	143.4	148.9	140.5	75	⬆	The Council is continuing to apply pressure on senior management in Serco, with discussions around performance deductions and the necessary cultural change needed to improve service levels. This includes application of financial penalties to Serco as set out in the contract.
RECS-CWR-005	% of reported missed waste collections cleared within contractual timescales	65.4%	57.3%	40.4%	95%	⬇	This result reflects Serco's poor performance however there was a marked improvement in September.
RECS-CWR-006	Average time (days) taken to clear a reported fly-tip (Minimise)	2.66	4.3	4	5	⬆	

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
RECS-CWR-007	% of Public streets with acceptably low levels of litter and detritus after cleansing	95.4%	96%	95%	98%	⬇	This result was adversely impacted by a number of factors including an unusually dry summer leading to early leaf fall, increased footfall, alfresco dining, and outdoor events as well as unacceptably high levels of missed collections by Serco.
RECS-HOS-001	Total number of fly-tipping enforcements (Number of penalty notices and warning letters issued to addresses) (No Polarity)	1,492	723	849	Data only	N/A	
RECS-HOS-002	Total number of fly-tipping incidents identified by or reported to the Council (cumulative) (No Polarity)	2,569	1,354	1479	Data only	N/A	
RECS-ENS-002	% of New high-risk massage & special treatment premises inspections carried out within 20 working days of the premises being ready to trade	100%	100%	100%	95%	▬	
RECS-P-001	% of Major planning applications processed within 13 weeks or statutory timeframe	100%	100%	100%	60%	▬	Relates to 3 applications in July – September period.
RECS-P-002	% of Non-Major planning applications processed within 8 weeks or statutory timeframe	91.5%	91.6%	87.9%	70%	⬇	Relates to July-September period.
RECS-P-003	% of Council's decisions on major and non-major applications in the assessment period which are overturned at appeal (Minimise)	1.36%	1.92%	3.16%	10%	⬇	Relates to 22 out of 696 applications.

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
RECS-P-004	Net additional homes provided	208	208	166	411	⬇	Results relate to 2021/22 financial year (reported 6 months in arrears).
							The set target is an annualised 10-year target and completions vary from year to year. The Housing AMR 2021/22 will set out details of future housing land supply. The draft Richmond Local Plan proposes a stepped housing delivery target to enable the higher housing target in the London Plan 2021 to be met over a ten-year period, given the considerable increase expected in small sites delivery whereby there will be a time lag for the change in the policy context towards incremental intensification to result in proposals coming forward, and given some identified large sites are expected to deliver in years five to ten. Government has also acknowledged the disruption to housing delivery and monitoring caused by restrictions in response to the Covid-19 pandemic. The Government monitors housing delivery through the "Housing Delivery Test" (HDT) and if delivery falls below the relevant threshold then the Council will prepare an action plan in line with national planning guidance, to assess the causes of under-

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
				 			delivery and identify actions to increase delivery in future years.

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
Chief Executive's Group							
RCEG-CP-001	Number of people offered advice through Citizens Advice Richmond and Richmond AID	NEW	NEW	4,135	2,500	N/A	
RCEG-CS-001	Overall Crime rate (per 1,000 residents) (Minimise)	57.4	29.18	25.24	32.2	⬆	Lowest crime rate in London.
RCEG-CS-002	Total number of reported domestic abuse incidents and crimes (No Polarity)	1,870	963	796	Data only	N/A	
RCEG-CS-003	Number of referrals into commissioned VAWG services (Independent Domestic Violence Advisors)	439	218	235	220	⬆	Correct to end of August 2022.This is the latest data available.
RCEG-CS-004	Number of Police sanctions and detections for Domestic Violence in the borough	NEW	NEW	53	Data only	N/A	
RCEG-CS-005	Percentage of re-referrals into the Multi-Agency Risk Assessment Conference (MARAC)	NEW	NEW	24.4%	35%	N/A	SafeLives guidance states that in established MARACs the expected level of repeat referrals would be in the range of 28-40%. 24% is low and could be down to agencies not identifying repeat

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
							cases and not re-referring cases where appropriate. A training need has therefore been identified. Another potential factor could be a lack of referrals because of the summer holidays. This will be raised at the Domestic Abuse Operational Group (DAOG).
RCEG-CS-006	% occupation of refuge spaces (joint KPI with adult services)	NEW	NEW	97.1%	90%	N/A	
RCEG-PPA-004	Number of Ukrainian refugees placed within the Homes for Ukraine scheme	NEW	NEW	595	N/A	N/A	
RCEG-PPA-005	Number of Afghan refugees rehoused	NEW	NEW	18	N/A	N/A	
Resources Directorate							
RRES-CUS-001	Customer Centre: Telephone Service Level - Calls answered within 20s (%)	NEW	NEW	69%	60%	N/A	
RRES-CUS-002	% of Customers requesting a Face to Face appointment who have to wait for more than two days (Minimise)	NEW	NEW	0%	0%	N/A	

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
RRES-FM-001	% of Invoices paid on time (within 30 days or agreed terms)	81.8%	84.5%	82.6%	85%	⬇	Although the 30 day target has not been met, 85% of invoices are paid within 36 days. Work continues to identify how best to improve the processing of invoices in dispute and reflecting this within performance.
RRES-RS-001	Council Tax Collection rate	98.1%	56.1%	56.9%	56%	⬆	
RRES-RS-002	Non-Domestic Rates (Business Rates) Collection rate	93.8%	45.4%	59.5%	56%	⬆	

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22 Value	Q2 2021/22 Value	Q2 2022/23 Value	Target	DoT	Q2 2022/23 Note
RECS-ENS-005	% of reportable monitoring locations achieving the Nitrogen Dioxide air quality objectives (12 month rolling period)	N/A	N/A	80%	100%	N/A	The KPI for this year was amended to reflect all reportable monitoring locations. For previous years this was limited to reporting against just the automated monitoring locations. So previous year's results are not included. The target represents an aspiration to have air quality throughout the borough in compliance with the national air quality objectives. The service will continue to work with key stakeholders to set out measures within air quality action plan to strive to achieve this. It should be noted that at the time of reporting, diffusion tube data used is provisional - with the true number of compliant sites able to change following bias adjustments calculated at the end of the year.
RECS-ENS-006	% of monitoring stations achieving the particulate air quality objectives (PM10) (12 month rolling period)	100%	100%	100%	100%	➖	
RECS-ENS-008	Number of interventions by Compliance Officers for engine idling (No Polarity)	9,582	6,335	3,533	Data only	N/A	This result reflects a reduction in staffing levels due to recruitment and retention difficulties with the contractor as well as seasonal adjustments.

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22 Value	Q2 2021/22 Value	Q2 2022/23 Value	Target	DoT	Q2 2022/23 Note
RECS-ENS-009	Number of schools in areas of poor air quality (in areas of exceedance) where Regulatory Service Partnership (RSP) engagement has taken place	NEW	NEW	6	Data only	N/A	Within Richmond there are two schools and one nursery that are identified as being in areas of 'poor air quality' under UK Air Quality (AQ) Standards. This definition of poor air quality relates to the adjacent streets, rather than within the school grounds as the air quality within the school itself would not meet this definition. The RSP have undertaken an air quality audit for each of the schools and nursery with a range of mitigation measures proposed. The AQ team have also conducted three audits within the time period for a further three schools, not defined as within areas poor air quality.
RECS-HOS-003	% Attendance to all Dangerous Highway defects within 24hrs of notification	NEW	NEW	100%	90%	N/A	
RECS-T-003	% of Primary schools operating school streets	NEW	NEW	36%	Data only	N/A	36% of primary schools have school streets - 14 school streets serve 16 primary schools in the borough. There are 44 primary schools in the borough. See paper elsewhere on the agenda.

Q2 2022/23 Performance Results – Richmond Council

PI Code	PI Name	2021/22	Q2 2021/22	Q2 2022/23			Q2 2022/23
		Value	Value	Value	Target	DoT	Note
RECS-T-007	New formal pedestrian crossings implemented	NEW	NEW	0	Data Only	N/A	Represents new formal crossings (zebra, parallel or signalised), not improvements to existing crossings unless they are changes from informal to formal. Agreement for the use of TfL Local Implementation Plan funding will allow for a new pedestrian crossing to be installed on Broad Lane.
RECS-T-008	KMs of new segregated cycle lanes in the Borough	NEW	NEW	0	Data Only	N/A	Reporting for this KPI for additional KM of new segregated cycle lanes will likely be somewhat volatile due to the timing of delivery for cycling projects across the Borough. Commencement of the Strawberry Vale cycle route, expected in Q4 2022/23, will lead to increase in segregated cycle lanes within the Borough. Other dedicated cycle schemes are being explored.