

Efes Döner Plus

Address 11 King Street, Richmond, TW9 1ND

Applicant(s) Berton Group UK Limited, Ms Hannah Mary Downing

Application Type Premises Licence Variation [For existing licence LN/000037657 see Premises Licence Register]

Application Reference WK/202472615

Closing Date for Representations Tuesday, 14 January 2025

What the new set of permissions would be

Late Night Refreshment

N/A

Monday

Tuesday

Wednesday

Thursday

Friday 23:00 _ 00:00

Saturday 23:00 _ 00:00

Sunday

Supply of Alcohol

On the premises

Monday 11:00 _ 22:30

Tuesday 11:00 _ 22:30

Wednesday 11:00 _ 22:30

Thursday 11:00 _ 22:30

Friday 11:00 _ 23:30

Saturday 11:00 _ 23:30

Sunday 11:00 _ 22:30

Premises Opening Hours

Whole Premises

Monday	09:00 _ 23:00
Tuesday	09:00 _ 23:00
Wednesday	09:00 _ 23:00
Thursday	09:00 _ 23:00
Friday	09:00 _ 00:00
Saturday	09:00 _ 00:00
Sunday	09:00 _ 23:00

PROPOSED VARIATION

A new Licensed Restaurant opening in January 2025. The existing Premises Licence has already been transferred. The applicant is making a request to extend licensable activity hours; Sale of Alcohol from 11:00 to 22:30 Monday to Thursday & Sunday and 11:00 to 23:30 Friday & Saturday. Provision of Late Night Refreshment Friday & Saturday 23:00 to 24:00. The premises is currently under construction. A new proposed floorplan is attached.

LICENSING OBJECTIVES

a. General - all four licensing objectives (b, c, d and e)

CCTV to be installed to Home Office

Guidance standards and maintained in good working condition and cover the entrance of the premises and all external areas. Recordings shall be kept for 31 days and shall be made available to police and authorised officers from London Borough of Richmond Upon Thames. The Designated Premises Supervisor shall ensure that all existing staff, new staff, supervisors and managers receive an induction in the legality and procedure of alcohol sales, prior to undertaking the sale of alcohol. This training shall include the contents of the premises licence; times of operation, licensable activities and all conditions. Training documents shall be signed and dated, and training records shall be made available to police or authorised council officers on request. The records shall be retained for at least 18 months. The Designated Premises Supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy. The Premises will operate the Challenge 25 Policy and this will be adhered to at all times. Appropriate signage shall be displayed, in a prominent position, informing customers they are being recorded on CCTV. A copy of the Premises Licence summary including the hours which are licensable activities are permitted shall be clearly visible from the outside entrance to the premises. Alcohol sales to end 30 minutes prior to restaurant closing times to promote responsible drinking.

b. The prevention of crime and disorder

CCTV covering areas inside and outside of the premises shall be installed and maintained to police recommendations with properly maintained log arrangements. All images shall be stored for a minimum of 31 days and all recordings will show the correct date and time. A staff member from the premises that is conversant with the operation of the CCTV system shall be on the premises at all times that the premises are open to the public. This staff member shall be able to show police recent data footage with the minimum of delay when requested. This data or footage reproduction shall be almost instantaneous. A refusals book shall be kept at the premises to record details of all refusals to sell alcohol. This book shall contain the date and time of the incident, a description of the customer, the name of the staff member who refused the sale, and the reason the sale was refused. The book shall be made available to police or authorised council officers on request. The Designated Premises Supervisor shall regularly check the refusals book to ensure it is being consistently used by all staff. Alcohol will not be sold to any patron who appears in any way to be intoxicated. Water will be available to help with responsible drinking and negate any patron becoming intoxicated.

c. Public safety

CCTV will be installed to the premises. Emergency lighting to be installed. All exits to be clearly visible and clear of any obstacles at any time. An incident log shall be kept at the premises and made available for inspection on request by an

authorised officer of London Borough of Richmond Upon Thames or to the Police which will include the following:

All crimes and incidents of disorder reported to the venue

All ejections of patrons

Any complaints received regarding crime and disorder

Seizure of drugs and offensive weapons

Any refusal of the sale / supply of alcohol

Any faults in the CCTV system or searching equipment or scanning equipment

d. The prevention of public nuisance

Signs shall be placed in a prominent place at all exit points of the premises requesting patrons to respect the neighbours and leave quietly. Sound proofing to be installed to limit noise and public nuisance. Deliveries to the premises to be restricted to the hours 08:00 to 22:00. CCTV to be installed. Any incidents of anti social behaviour to be recorded in an incident book which shall be kept at the premises for inspection for at least 12 months.

e) The protection of children from harm

A Proof of Age Challenge 25 scheme shall operate at the premises and all staff shall be trained in its implementation.

Only photographic ID such as a driving licence or a passport shall be treated as acceptable forms of identification. No children shall be permitted on the premises unless accompanied by a responsible adult.

Annex 2 - Conditions consistent with the operating Schedule

1. The Premises Licence holder will adopt, promote (by prominent display of posters and other warnings at the premises) and enforce (making staff aware to the policy) a Challenge 25 Policy for the sale of alcohol. Any person that appears to be under the age of 25 will be requested to produce approved Home office identification such as Passport/Driving Licence or through the PASS accredited identification scheme. A policy of 'No ID; No Sale' shall be adopted.

2. Alcohol will only be sold with, and ancillary to, table meals.

3. If a Personal Licence holder is not present on the premises, a system and register of authorisation to sell alcohol is to be set up to create an audit trail of authorisation.

4. All staff shall be fully trained to ensure no persons under the age of 18 years shall be sold alcohol. The Personal Licence holder and DPS will ensure that staff training and records of such training are updated every 6 months.

5. Till prompts to remind staff of the proof of age policy shall be put in place either by signage visible or electronically on any till system.

6. The Premises Licence holder will maintain a refusal book to record all incidents where sale is refused.

Details show:

The basis for the refusal;

The person making the decision to refuse; and

The date and time of the refusal

Such record to be retained at the Premises for 12 months and shall be made readily available for inspection by authorised officers of the Licensing Authority and Police upon request.

Annex 3 - Conditions attached after a hearing by the licensing authority - N/A

Annex 3b - Conditions on existing licences - N/A

Statutory Notes

A register of existing premises licences and club certificates within the London Borough of Richmond is available online at https://richmond.gov.uk/services/business/services_for_business/business_and_street_trading_licences/licensing_act_2003.htm.

Applications can be inspected by email request or at the Civic Centre by appointment during office hours.

Representations must be made in writing to The Licensing Team. Advice regarding making representations is available on our website.

Drinks and Dice**Address** 10 Church Road, Teddington, TW11 8PB**Applicant(s)** Mr Robin Kerremans**Application Type** New Premises Licence**Application Reference** WK/202472985**Closing Date for Representations** Thursday, 16 January 2025**Permissions being applied for****Supply of Alcohol**

On the premises

Monday**Tuesday****Wednesday** 13:00 _ 22:00**Thursday** 13:00 _ 22:00**Friday** 13:00 _ 22:00**Saturday** 09:00 _ 22:00**Sunday****Premises Opening Hours**

Whole premises

Monday**Tuesday****Wednesday** 13:00 _ 22:00**Thursday** 13:00 _ 22:00**Friday** 13:00 _ 22:00**Saturday** 09:00 _ 22:00**Sunday****LICENSING OBJECTIVES**

a. General - all four licensing objectives (b, c, d and e)

Clear display of ID challenge policy when selling alcohol, clear display of alcohol percentages on menus, availability of cab/bus services displayed, don't serve alcohol to drunk people.

b. The prevention of crime and disorder

Regularly clear tables of glasses. Report suspicious activity to police.

c. Public safety

d. The prevention of public nuisance

Ask people not to gather outside of entrance on pavement if necessary.

e) The protection of children from harm

Challenge anyone who looks under 23 for ID and refuse sale of alcohol to anyone under 18.

Annex 2

Conditions consistent with the Operating Schedule

NONE

Annex 3

Conditions attached after a hearing by the licensing authority

NOT APPLICABLE

Statutory Notes

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Premier Wines**Address** 91 Stanley Road, Teddington, TW11 8UB**Applicant(s)** Precious Link (UK) Limited, Precious Link (UK) Ltd**Application Type** Premises Licence Variation [For existing licence LN/000036682 see Premises Licence Register]**Application Reference** WK/202473396**Closing Date for Representations** Monday, 20 January 2025**What the new set of permissions would be****Supply of Alcohol**

Off the premises

Monday 08:00 _ 23:00
Tuesday 08:00 _ 23:00
Wednesday 08:00 _ 23:00
Thursday 08:00 _ 23:00
Friday 08:00 _ 23:00
Saturday 08:00 _ 23:00
Sunday 10:00 _ 22:30

Seasonal variations:

Christmas Day 12:00 to 15:00 and 19:00 to 22:30

Good Friday 08:00 to 22:30

Premises Opening Hours

Whole premises

Monday 08:00 _ 23:00
Tuesday 08:00 _ 23:00
Wednesday 08:00 _ 23:00
Thursday 08:00 _ 23:00
Friday 08:00 _ 23:00
Saturday 08:00 _ 23:00
Sunday 10:00 _ 22:30

PROPOSED VARIATION

Change layout of sales area including increased size of sales area. New floor plan attached via supporting documents

LICENSING OBJECTIVES

- a. General - all four licensing objectives (b, c, d and e): A C.C.T.V. system has been installed and working. Recordings will be kept and remain accessible to authorities for up to 14 days. A Personal Licence holder or an in-house age restricted sales trained member of staff will be at the premises at all times when alcohol is being sold or regulated entertainment is being provided
- b. The prevention of crime and disorder: A notice will be displayed at the entrance to the premises advising that C.C.T.V. is in operation. At least one C.C.T.V. camera will be in operation at the front of the premises at all times when the premises is in use. All instances of crime and disorder will be reported to the Police as soon as reasonably practicable via C.C.T.V. Crime prevention notices are displayed warning customers of the possibility of crime which may target them, e.g. Bags should not be left unattended, Watch out for Pickpockets.
- c. Public safety : Adequate and appropriate First Aid equipment and materials are available on the premises. We have conducted a suitable Fire Risk Assessment at the premises and implemented the necessary control measures. Notices detailing the actions to be taken in the event of fire or other emergency are prominently displayed and maintained in good condition. Exit doors are regularly checked to ensure they function satisfactorily. Step and stair edges are appropriately highlighted so as to be conspicuous. Adequate arrangements exist to enable the safe movement within the premises of disabled people and their safe evacuation in the event of an emergency. We operate a complete no smoking policy at the premises.
- d. The prevention of public nuisance: The premises has a waste collection service contract to manage and remove waste. All ventilation and extract systems are designed and maintained so as to prevent noxious smells causing a nuisance to nearby properties. All external lighting is directed away from adjacent occupiers. Lights used outside the premises and any security or access lighting installed will not be operated so as to cause a nuisance to nearby occupiers.
- e) The protection of children from harm : The premises operates Challenge 25 proof of age policy requiring consumers of age restricted products to show legal proof of age of customers visibly under the age of 25 prior to purchase. A Refusal to Serve register will be kept and made available to authorities detailing both successful and unsuccessful proof of age challenges.

Annex 2 - Conditions consistent with the operating Schedule

N/A

Annex 3 - Conditions attached after a hearing by the licensing authority

TABLE OF EMBEDDED RESTRICTIONS UNDER THE LICENSING ACT 1964

This licence is granted on the condition that the restrictions contained within the enactments specified under Licensing Act 2003 Schedule 8, Para 6(8) are adhered to.

Alcohol shall not be sold, supplied, consumed in or taken from the premises except during permitted hours.

In this condition, permitted hours means:

- a. On weekdays, other than Christmas Day, 08:00 to 23:00
- b. On Sundays, other than Christmas Day, 10:00 to 22:30
- c. On Christmas Day, 12:00 to 15:00 and 19:00 to 22:30
- d. On Good Friday, 08:00 to 22:30

The above restrictions do not prohibit:

- a) during the first twenty minutes after the above hours, the taking of the alcohol from the premises, unless the alcohol is supplied or taken in an open vessel;
- b) the ordering of alcohol to be consumed off the premises, or the despatch by the vendor of the alcohol so ordered;
- c) the sale of alcohol to a trader or club for the purposes of the trade or club;
- d) the sale or supply of alcohol to any canteen or mess, being a canteen in which the sale or supply is carried out under the authority of the Secretary of State or an authorised mess of members of Her Majesty's naval, military or air forces.

Alcohol shall not be sold in an open container or be consumed in the licensed premises.

Annex 3b - Conditions on existing licences N/A

Statutory Notes

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The Old Deer Park**Address** Twickenham Road, Richmond**Applicant(s)** Park Live Events Limited**Application Type** New Premises Licence**Application Reference** WK/202473404**Closing Date for Representations** Tuesday, 21 January 2025**Permissions being applied for****Live Music**

Outdoors

Monday**Tuesday****Wednesday****Thursday****Friday** 17:00 _ 23:00**Saturday** 12:00 _ 23:00**Sunday** 12:00 _ 19:00

None. The application is for three consecutive weekend days, once every year in summer months.

Day 1 Orchestral and classical music; Day 2 Live performers, singers and live bands including DJ presentations; Day 3 'Ravertots' family entertainment, children's funfair and games targetted at accompanied U 16s. All days to include amplified and unamplified live music

Recorded Music

Outdoors

Monday**Tuesday****Wednesday****Thursday****Friday** 17:00 _ 23:00**Saturday** 12:00 _ 23:00**Sunday** 12:00 _ 19:00

None. The application is for three consecutive weekend days, once every year in summer months.

Day 1 Orchestral and classical music; Day 2 Recorded music including live DJ presentations; Day 3 'Ravertots' family entertainment, children's funfair, music and games targetted at accompanied U 16s. All days to include amplified and unamplified recorded music.

Performance of Dance

Outdoors

Monday

Tuesday

Wednesday

Thursday

Friday 17:00 _ 23:00

Saturday 12:00 _ 23:00

Sunday 12:00 _ 19:00

None. The application is for three consecutive weekend days, once every year in summer months.

Mainly for age appropriate stage dancers to accompany where artistically arranged on - Day 1 Orchestral and classical music; Day 2 Live performers, singers and live bands including DJ presentations; Day 3 'Ravertots' family entertainment, children's funfair and games targetted at accompanied U 16s.

Supply of Alcohol

On the premises

Monday

Tuesday

Wednesday

Thursday

Friday 17:00 _ 23:00

Saturday 12:00 _ 23:00

Sunday 12:00 _ 19:00

Premises Opening Hours

Whole premises

Monday

Tuesday

Wednesday

Thursday

Friday 17:00 _ 23:30

Saturday 12:00 _ 23:30

Premises may remain open to public for 30 minutes after the cessation of any licensable activity to enable an orderly clearance of the site.

LICENSING OBJECTIVES

a. General - all four licensing objectives (b, c, d and e): Ravertots (see <https://www.ravertots.co.uk/events/>) is an established South East England brand that has provided similar family events at greenfield, park and leisure sites in previous years. The partner provider is an established and award nominated festival site producer Lucus Live Limited (see lucuslive.com) who have produced a wide range of festivals across London and the SE of England in previous years. (E.g. Maidstone (Mote Park); Redbridge; Bexley (Danson Park)). As an experienced professional provider, the licensee will provide comprehensive Event Management Plans, including plans for Traffic Management; Pedestrian and Crowd Management; Sound Management; Emergency Evacuation; Security and Stewarding; Medical and First Aid Provision; Search policies for public, staff, concessions and Artists; drug and alcohol management and Fire safety. All Management Plans will be submitted in good time to the Licensing Authority for consideration as necessary, including at any Safety Management Group that may be arranged. The applicant and key partners will attend any arranged SAG as required to discuss or develop plans with all reasonable safety management requirements. The applicant will be sensitive to and take all necessary steps to ensure that there is no, or minimal disturbance to local residents and will consult to ensure awareness and will further provide concessions to residents wishing to attend any event day. The event will be managed by a designated Event Management Team who will have overall management control and who will meet hourly, or as and when necessary to review activity and take any necessary actions identified. Event Management Team members and roles will be clearly defined in the Event Management Plan to be provided. Event management briefings will be open to officers of the statutory authorities, who will be welcomed to contribute and make recommendations to ensure the continued safe operation of the event. A communications plan will be in place to ensure that all key staff can communicate and direct team members and address members of the public. The communications plan will include short wave radio, telephone and PA address systems. There will be an Event Security and Stewarding Plan under which, an assessment will be undertaken to determine the numbers of security staff that are necessary for the safe operation of Event (based upon attendance). Security staff will be engaged at or above the standards required in the 'Purple Guide' to event safety planning. The numbers of necessary security and other staff identified in any security assessment will be engaged during any licensable activity to ensure the safe and proper management of the premises. For all issues or significant incidents at the event, including Crime and Disorder, a Management Incident Log either in book, or electronic format will be maintained. The incident log will be made immediately available for inspection by any Police officer or Authorised Officer upon request. Persons who appear to be drunk, or under the influence of drugs will not be permitted onto the festival site and will be refused entry. Any such refusal will be recorded in the Incident Log. (Any person appearing in need of medical attention will be supported by the on-site medical team and emergency services called where necessary).

b. The prevention of crime and disorder: The event over three days is targeted at Family and/or mature audiences with an expectation of low profile attendances. From experience of previous audience profiles, attendees are expected to be well behaved and not add to any local crime or disorder issues. The Security and Stewarding plan will make provision for SIA security staff and stewards at or above the levels recommended in the 'Purple Guide'. The site will be set out so as to enable orderly arrival and access/egress for patrons including 'Disney' style queuing and detailed customer search facilities. Search staff will include male and female SIA registered stewards to enable appropriate searching of all patrons and bags before entry. No drugs, potential weapons bottles or alcohol will be permitted to be brought onto site, with amnesty bins provided at the gate. The site will have a 'steel shield' perimeter with sufficient access/egress points to enable a safe evacuation of all members of the public in the event of any emergency. Within the SS perimeter there will be a further Heras style fence and sterile area to enable monitoring and prevention of unauthorised access or provision of contraband of any description. All staff, temporary staff, concessions and performers will pass through accreditation before allowed access. All staff will be fully trained on the principal rules concerning the sales of alcohol, particularly relating to management of persons who are or who appear to be drunk, or under the influence of any drug.

c. Public safety : Safety of members of the public attending, staff and performers is paramount and the licensee will take all steps necessary to ensure persons attending the site are safe at all times. All necessary Risk Assessments will be undertaken for the range of activities on the event site. A Safety Management / Health & Safety Officer will be on site at all times to ensure safety plans are fully implemented. Specifically: There will be Crowd Management and security plans including provision of stewards and SIA staff at levels at or above the recommendations in the 'Purple Guide' for Event providers. The plans will include communications protocols and detailed evacuation arrangements in the event of any emergency. All Event Management Team Members and other key personnel will be familiar with steps necessary in the

event that a site evacuation is required. There will be a Medical and First Aid plan, with Ambulance, Doctor, Nurses and First Aid and triage facilities at levels above the requirements in the 'Purple Guide'. The Event Management Team will ensure local A&E hospitals are given details of the proposed event and during event, will be informed pre-arrival of any member of the public deemed in need of Hospital assistance and/or enroute in provided ambulances. Healthcare will be provided by a partner CQC approved professional provider (e.g. Medevent Medical Services Ltd) (provider to be confirmed) Pre-opening and daily pre-performance 'housekeeping' will be undertaken to ensure the elimination of any hazards or risk of trips, slips or falls throughout the site. The site access and all pedestrian areas will be adequately lit to enable safe transit of patrons. There will be a designated car parking area adjacent to the site for the licensable activities. Separate vehicle and pedestrian lanes to enable the safe transit vehicles and pedestrians will be maintained. Patrons attending will be encouraged to use public transport and TFL will be notified of the event and the predicted pedestrian/traveller flows that may result. A Traffic Management Plan, to ensure smooth flows of any traffic arriving/leaving will be site-specific developed and provided. The traffic management plan will ensure safe movement to and from the site by all patrons. The site and performance areas will be accessible to disabled patrons. Disabled toilet provision is to be enabled on site. There will be a minimum of 50 portaloos on site for use by members of the public and this will be increased as necessary to meet the standards of provision recommended in the 'Purple Guide' to health, safety and welfare at outdoor events. All food providers and caterers on site will be Food Hygiene Certificate holders and the businesses registered with the respective Local Authorities for that purpose. Certificates will be provided and checked by the site management and through the Safety Advisory Group process. The applicant will consult as necessary with the London Fire Services to ensure the fire safety of the production and event site. All unnecessary hazardous materials will be excluded from the site. Use of propane gas will be discouraged in favour of diesel generators, but where necessary will be logged and information provided in advance to the Fire Safety Authority.

d. The prevention of public nuisance: The hours of operation at the site will not compromise the stated objectives within para 16.3 of the London borough of Richmond Licensing Policy. All necessary measures will be taken to ensure that no public nuisance arise from the event or the use of the site. A noise management company will be engaged in advance of the licensed days to undertake an impact assessment and make recommendations to ensure that there is no public nuisance from the event. All recommendations as to sound levels and other measures to prevent public nuisance will be implemented by the applicant. The Traffic Management Plan will assist with the safe and quiet dispersal of patrons at the end of each day. In addition the security staff will be tasked to encourage and ensure that patrons leave quietly and disperse without disturbing any local residents. The dispersal plans will signpost local tube/transport facilities and further provide contact details of taxi and minicab operators in the locality. In keeping with current legislation, the catering areas will not use any single use plastics, such as cups/plates/receptacles, cutlery and containers. All recyclable waste materials will where practicable be recycled with a recognised contractor. A recognised waste contractor will be engaged to dispose of all recyclable and non-recyclable waste generated from commercial activities at the premises. The event organisers will engage litter pickers to ensure that waste materials are collected during the day and are kept to a minimum. At the conclusion of the event and before hand-over to the ODP Management the site will be litter-picked and free of any waste materials. Comprehensive measures will be undertaken to ensure protection of sensitive areas of the site (e.g. cricket pitches) in consultation with the ODP Management. Certificate holders and the businesses registered with the respective Local Authorities for that purpose. Certificates will be provided and checked by the site management and through the Safety Advisory Group process. The applicant will consult as necessary with the London Fire Services to ensure the fire safety of the production and event site. All unnecessary hazardous materials will be excluded from the site. Use of propane gas will be discouraged in favour of diesel generators, but where necessary will be logged and information provided in advance to the Fire Safety Authority.

e) The protection of children from harm : As a child and family focussed event, there will be a wide range of non alcoholic drinks, water (mandatory condition), slush, ices, juices, carbonated drinks and foods available for purchase and consumption by or for young persons. Child friendly activities will be taking place throughout the day in keeping with the Ravertots banner trademark 'Throw shapes, not Toys'. The applicant will operate a 'Challenge 25' policy across the site and to apply to all bars and all sales of alcohol. Challenge 25 signs will be prominently displayed at each of the sale points for alcohol on the site. Any person attempting to purchase alcohol who appears under the age of 25 will be required to produce a valid photo ID before being served. No ID will result in the refusal of any sale. The applicant welcomes any conditions on the licence if granted that will require the implementation of a 'challenge 25' policy and practice relating to the sales of alcoholic drinks. The challenge 25 policy will enhance the 'challenge 18' mandatory condition. Prevention of underage sales will be ensured through training on the 'Challenge 25' policy to be operated. No staff will be appointed to alcohol sales until trained in the key responsibilities in the management of alcohol sales, including the Challenge 25 policy and how to require valid ID. A record of staff training will be maintained. All staff authorised to sell alcohol shall only be so authorised by a Personal licence-holder. There will be a personal licence-holder at each of the bars for the period during which they are in operation. All refusals of sale of alcohol for whatever reason will be adequately recorded and entered into the security log to be maintained for the duration of the festival.

Annex 2

Conditions consistent with the Operating Schedule

NONE

Annex 3

Conditions attached after a hearing by the licensing authority

NOT APPLICABLE

Statutory Notes

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Soul

Address Unit 1 At, 149 Heath Road, Twickenham, TW1 4BH

Applicant(s) Mr Manikkam Sivakumaran

Application Type New Premises Licence

Application Reference WK/202474230

Closing Date for Representations Monday, 3 February 2025

Permissions being applied for

Recorded Music

N/A

Monday 11:00 _ 20:30

Tuesday 11:00 _ 20:30

Wednesday 11:00 _ 20:30

Thursday 11:00 _ 20:30

Friday 11:00 _ 21:00

Saturday 11:00 _ 21:00

Sunday 11:00 _ 20:30

Supply of Alcohol

On the premises

Monday 11:00 _ 20:30

Tuesday 11:00 _ 20:30

Wednesday 11:00 _ 20:30

Thursday 11:00 _ 20:30

Friday 11:00 _ 21:00

Saturday 11:00 _ 21:00

Sunday 11:00 _ 20:30

Premises Opening Hours

Whole premises

Monday	11:00 _ 20:30
Tuesday	11:00 _ 20:30
Wednesday	11:00 _ 20:30
Thursday	11:00 _ 20:30
Friday	11:00 _ 21:00
Saturday	11:00 _ 21:00
Sunday	11:00 _ 20:30

LICENSING OBJECTIVES

a. General - all four licensing objectives (b, c, d and e)

1. **Prevention of Crime and Disorder**The premises will implement a comprehensive crime prevention plan. A fully operational CCTV system will monitor all key areas, with recordings retained for 30 days and made available to authorities on request. Door supervisors will be employed during peak hours to manage entry and ensure no overcrowding or disorderly behavior occurs. All staff will be trained to refuse service to intoxicated patrons and to de-escalate conflicts. A zero-tolerance policy towards drugs, weapons, and antisocial behavior will be enforced, supported by clear signage. An incident logbook will record any issues and actions taken to resolve them. The premises will actively participate in local crime reduction schemes such as Pubwatch.
2. **Public Safety**Risk assessments will be conducted regularly to ensure the premises meet all health and safety standards. Fire safety equipment, including extinguishers and alarms, will be installed and maintained, and all emergency exits will be clearly marked and accessible. Capacity limits will be strictly monitored to avoid overcrowding. First aid kits will be available on-site, and staff will be trained in basic first aid and emergency procedures. The premises will provide adequate lighting throughout to ensure customer safety, including in outdoor areas. Accessibility measures, such as ramps, will ensure the premises are suitable for individuals with disabilities.
3. **Prevention of Public Nuisance**Measures will be in place to minimize noise and disruption to the surrounding community. Noise limiters will be installed on sound systems, and music will not be played outdoors after 10:00 PM. Staff will monitor patrons leaving the premises to ensure quiet dispersal, with signage reminding customers to respect neighbors. Adequate waste bins will be provided, and the premises and surrounding area will be cleaned regularly to prevent littering. Deliveries and waste collections will occur during daytime hours to minimize disturbances. Traffic and parking arrangements will be managed to avoid congestion.
4. **Protection of Children from Harm**A 'Challenge 25' age verification policy will be enforced, with staff trained to request valid identification such as passports or driving licenses. Alcohol will not be served to individuals under 18, and children will not be allowed in age-restricted areas, such as the bar or near gaming machines. Staff will be trained in safeguarding measures, including recognizing and reporting signs of abuse or neglect. Events or activities aimed at children will include adequate supervision and comply with local safeguarding standards. Clear signage will indicate age restrictions for certain activities or areas of the premises.

b. **The prevention of crime and disorder:**The premises will implement comprehensive measures to prevent crime and disorder. A fully operational CCTV system will monitor all key areas inside and outside the premises, with recordings stored securely and made available to authorities upon request. Trained security personnel will be deployed during peak hours to manage entry and maintain order. All staff will be trained in conflict management, responsible alcohol service, and identifying suspicious behavior, including drug misuse. A 'Challenge 25' policy will be strictly enforced, with visible signage to deter underage sales. The premises will operate a zero-tolerance policy on drugs, weapons, and antisocial behavior, supported by clear house rules displayed prominently. An incident logbook will be maintained, recording any issues and steps taken to resolve them. Additionally, the business will actively participate in local initiatives such as Pubwatch to stay aligned with community crime prevention strategies.

c. **Public safety :**To ensure public safety, the premises will comply with all relevant health and safety regulations. Fire risk assessments have been conducted, and appropriate equipment (fire extinguishers and alarms) is installed and maintained. Clear signage for emergency exits is displayed, and the capacity will be strictly monitored to avoid overcrowding. All staff are trained in emergency procedures and basic first aid, with a first aid kit readily available on-site. CCTV cameras are operational throughout the premises to monitor public areas, ensuring a safe environment. The premises are fully accessible for individuals with disabilities.

d. **The prevention of public nuisance:**The premises will implement robust measures to prevent public nuisance. Noise

levels will be controlled through the use of soundproofing and noise limiters on all sound equipment. Music will not be played outdoors, and operational hours will be strictly adhered to. Staff will monitor the quiet dispersal of patrons, with visible signage reminding customers to respect neighbors. Adequate waste bins will be provided, and regular cleaning schedules will ensure no litter remains in the vicinity. Deliveries and waste collection will be arranged during daytime hours to minimize disturbances. Parking and traffic flow will be monitored, and staff will be trained to handle and de-escalate any instances of antisocial behavior promptly.

e) The protection of children from harm :The premises will implement robust measures to protect children from harm. A 'Challenge 25' policy will be strictly enforced, with all staff trained to request and verify acceptable forms of ID such as passports, driving licenses, or PASS-accredited cards. Signage will be displayed prominently to remind customers of the policy.. Staff will undergo training in safeguarding procedures and will be instructed to report any concerns regarding child welfare. The premises will ensure that the environment is safe for children by conducting regular risk assessments and maintaining child-friendly spaces. Events catering to children will include adequate supervision, and all activities will comply with local safeguarding standards.

Annex 2

Conditions consistent with the Operating Schedule

NONE

Annex 3

Conditions attached after a hearing by the licensing authority

NOT APPLICABLE

Statutory Notes

A register of existing premises licences and club certificates within the London Borough of Richmond is available online at https://richmond.gov.uk/services/business/services_for_business/business_and_street_trading_licences/licensing_act_2003.htm. Applications can be inspected by email request or at the Civic Centre by appointment during office hours. Representations must be made in writing to The Licensing Team. Advice regarding making representations is available on our website.

Richmond Bridge Wine Collection

Address 2 Bridge Street, Richmond, TW9 1TQ

Applicant(s) Mr Zoran Ristanovic, Mr Zoran Ristanovic

Application Type Premises Licence Variation [For existing licence LN/000042235 see Premises Licence Register]

Application Reference WK/202474898

Closing Date for Representations Thursday, 6 February 2025

What the new set of permissions would be

Recorded Music

Indoors

Monday	10:00 _ 19:00
Tuesday	10:00 _ 19:00
Wednesday	10:00 _ 19:00
Thursday	10:00 _ 19:00
Friday	10:00 _ 19:00
Saturday	10:00 _ 19:00
Sunday	11:00 _ 19:00

Supply of Alcohol

On & Off the Premises

Monday	10:00 _ 21:00
Tuesday	10:00 _ 21:00
Wednesday	10:00 _ 21:00
Thursday	10:00 _ 22:00
Friday	10:00 _ 22:00
Saturday	10:00 _ 22:00
Sunday	10:00 _ 21:00

Premises Opening Hours

Whole Premises

Monday	08:00 _ 22:00
Tuesday	08:00 _ 22:00
Wednesday	08:00 _ 22:00
Thursday	08:00 _ 23:00
Friday	08:00 _ 23:00
Saturday	08:00 _ 23:00
Sunday	08:00 _ 22:00

10.01.25 - To Whom It May Concern,We are

writing to request an extension of our premises license to allow for longer operating hours, as well as to permit controlled consumption of alcohol by the glass within the premises. Our business is a small wine shop with a seating capacity for up to 40 guests, where we offer an extensive selection of premium wines, a carefully crafted seasonal food menu, and a curated offering of other alcoholic beverages. Our Proposed Operations: We aim to provide a cozy and intimate setting with a focus on a comfortable ambiance: moderate background music, optimal lighting, and a controlled indoor temperature. We aim to promote the responsible service of alcohol and offer tap water with each alcoholic drink served, We aim encourage moderation with our premium wine selection aimed at discouraging binge drinking. Our offerings are designed to foster a social and enjoyable atmosphere for our local community, where customers can enjoy a glass of wine, experience a fine food and have the opportunity to purchase premium wine and food to take home. Requested Operating Hours: Sunday to Wednesday: 08:00am - 10:00pm Thursday to Saturday: 08:00am - 11:00pm Reason for Extension: The extended hours will allow us to better serve our local community, providing them with a more flexible and enjoyable experience in our premises, both for those wishing to purchase premium wines for takeaway and those wanting to relax and socialize in our unique setting. Our goal is to ensure that we remain a responsible business, promoting moderation while offering a space for connection, conversation, and discovery of fine wines and high quality food. We believe that extending our license hours will not only benefit our patrons, but also contribute positively to the local community by creating a welcoming and responsible environment for those seeking to enjoy high-quality food and wine. We look forward to your of our request. Please feel free to contact us should you need any additional information or clarification regarding our operation.

M. Promoting the four licensing objectives

Four licensing objectives

a. General - all four licensing objectives (b, c, d and e): We are going to become a member of Pubwatch and a representative attends Pubwatch meetings and participates in all initiatives A Personal License holder will be at the premises at all times when alcohol is being sold or regulated entertainment is being provided We will provide food that is available at all times when the premises are open. We are located within the development, and have 24 hour security located on the premises, We are a small unit with maximum capacity of 40 guests, we keep our music at speaking volume to ensure no disturbance. We serve tap water with each alcoholic beverage served to promote the responsible serving of alcohol. We have a premium offering of alcohol for sale, to discourage binge drinking. Our goal is to be a welcoming place for locals to visit enjoy a drink, and the chance to purchase alcohol to take off site.

b. The prevention of crime and disorder: Crime prevention notices are displayed warning customers of the possibility of crime which may target them, e.g. Bag should not be left unattended, Watch out for Pickpockets. A high definition C.C.T.V. system has been installed and is working to the satisfaction of Thames Valley Police and the Licensing Authority Recordings will be maintained for an appropriate period of time to be agreed with the Police and the Licensing Authority. A notice is displayed at the entrance to the premises advising that C.C.T.V. is in operation. Bottles and glasses: Customers carrying open or sealed bottles or glasses will not be admitted to the premises at any time. Customers will not be permitted to take open containers of alcohol or soft drinks from the premises. All bottles and glasses are to be removed from public

areas as soon as the contents have been drunk or are empty. Bottle bins for collection of empty bottles will not be accessible to members of the public. We are willing to be members of the Town Link Radio System which provides two-way communication between licensed premises in Richmond, the Police and the Licensing Authority, if available. We have a capacity limit of 40 to prevent overcrowding which could lead to crime and disorder.

c. Public safety : Fire safety We have conducted a suitable Fire Risk Assessment at the premises and implemented the necessary control measures. All exit doors are easily operable without the use of a key, card, code or similar means. Exit doors are regularly checked to ensure they function satisfactorily. Records of all these checks are kept and can be produced on request. All fire doors are maintained unobstructed and effectively self-closing and will not be held open other than with approved devices. Upholstered seating is fire retardant and complies with current fire safety regulations. Notices detailing the actions to be taken in the event of fire or other emergency are prominently displayed and maintained in good condition. Fire drill and emergency lighting tests will be conducted weekly / monthly. Records of these tests to be available upon request. An evacuation policy is in place that is to the satisfaction of the Fire Authority. All staff members will be trained in fire and emergency evacuation procedures. Wall and ceiling finishes are fire resistant to the appropriate standard. Exit doors open outwards or are secured in the open position if this is not the case. Fire safety signs are adequately illuminated. Emergency lighting is installed and regularly maintained. Adequate and appropriate First Aid equipment and materials are available on the premises. At least one suitable trained First Aider will be on duty when the public are present. First Aiders to be trained to deal with drug and alcohol related problems.

d. The prevention of public nuisance: Doors and windows will be kept closed when regulated entertainment is taking place. The premises are air-conditioned to avoid the need to open doors and windows for ventilation. Prominent, clear and legible notices are displayed at all exits requesting patrons to respect the needs of local residents and to leave the premises and the area quietly. Disposal of empty bottles into waste receptacles outside the premises will not be permitted to take place between the hours of 23:00 hrs and 07:00 hrs to minimise disturbance to nearby occupiers. For the final hours of opening the music is reduced in volume and is discernibly quieter. The premises has a waste collection contract within development, where waste is removed. Staff undertake a litter pick to a distance of 3 metres around the premises daily. Flashing / bright / flood lights will not be operated so as to cause a nuisance to nearby occupiers.

e) The protection of children from harm : The premises will have clear signs displayed for restricting people under 18 years if not accompanied by an adult. The premises operates a proof of age policy, challenge 25, that has been agreed by the police.

Annex 2 - Conditions consistent with the operating Schedule - N/A

Annex 3 - Conditions attached after a hearing by the licensing authority

1. A written delegation of authority record will be kept at the premises whereby non personal licence holders are authorised to make sales on behalf of a personal licence holder.
2. All staff engaged or to be engaged in the sale of alcohol on the premises shall receive the following training in age restricted sales:
 - Induction training which must be completed and documented prior to the sale of alcohol by a staff member.
 - Refresher/reinforcement training at intervals of no more than 6 months.Training records will be kept at the premises available for inspection by a police officer on request.
3. All cashiers shall be trained to record refusals of sales of alcohol in a refusals register. The register will contain:
 - details of the time and date the refusal was made;
 - the identity of the staff member refusing the sale;
 - details of the alcohol the person attempted to purchase.This register will be available for inspection by a police officer on request.
4. An incidents register shall be maintained at the premises recording:
 - all incidents of crime and disorder occurring at the premises;
 - details of occasions when the police are called to the premises.This register will be available for inspection by a police officer on request.
5. The licence holder will ensure that the premises benefits from a CCTV system that operates when the premises is open for licensable activities.

6. The system will incorporate a camera covering the entrance door, the alcohol display area and serving/till area and will be capable of providing an image which is regarded as identification standard. The precise position of the camera may be agreed, subject to compliance with Data Protection Legislation, with the police from time to time.
 7. The system will incorporate a recording facility and any recording will be retained and stored in a suitable and secure manner for a minimum of 31 days and will be made available to the police and authorised persons from the Local authority for inspection on request.
 8. The system must be able to export recorded images to a removable means e.g. D/DVD and have its own software enabled to allow playback/review, immediately upon request of police and/or authorised persons from the Local Authority.
 9. The system will display, on any recording, the correct time and date of the recording.
 10. The Premises Licence holder will adopt and promote (by prominent display of posters and other warnings at the premises) and enforce (making staff aware to the policy) a Challenge 21 Policy for the sale of alcohol. Any person that appears to be under the age of 21 will be requested to produce approved Home office identification such as passport/Driving Licence; Military ID or through the PASS accredited identification scheme.
 11. No beer, lager, cider, vodka, and perry will be sold or supplied at the premises.
 12. All sales of alcohol will be made in unopened bottles/containers.
 13. Wine tasting events will be for a maximum of ten persons.
- Annex 3b - Conditions on existing licences

Statutory Notes

A register of existing premises licences and club certificates within the London Borough of Richmond is available online at https://richmond.gov.uk/services/business/services_for_business/business_and_street_trading_licences/licensing_act_2003.htm. Applications can be inspected by email request or at the Civic Centre by appointment during office hours. Representations must be made in writing to The Licensing Team. Advice regarding making representations is available on our website.

The Slug & Lettuce**Address** The Slug And Lettuce, Water Lane, Richmond, TW9 1TJ**Applicant(s)** Stonegate Pub Company Limited**Application Type** Premises Licence Variation [For existing licence LN/000036812 see Premises Licence Register]**Application Reference** WK/202475022**Closing Date for Representations** Friday, 7 February 2025**What the new set of permissions would be****Exhibition of a Film**

Indoors

Monday	07:00 _ 23:00
Tuesday	07:00 _ 23:00
Wednesday	07:00 _ 23:00
Thursday	07:00 _ 23:00
Friday	07:00 _ 00:00
Saturday	07:00 _ 00:00
Sunday	07:00 _ 23:00

Seasonal variations:

The aforementioned licensable activity may be provided between 12 noon and 11pm Christmas Day, with the premises closing no later than 30 minutes following the end of activities.

Non-standard timings as follows:

The applicant may provide the aforementioned licensable activity for an additional hour on the following days:

Bank Holiday weekends (Friday, Saturday, Sunday, Monday); St Patrick's Day; St George's Day; St Andrew's Day; St Valentine's Day; The day before Christmas Eve to Boxing Day (excluding Christmas Day); New Year's Day.

Live Music

Indoors

Monday	12:00 _ 22:30
Tuesday	12:00 _ 22:30
Wednesday	12:00 _ 22:30
Thursday	12:00 _ 22:30
Friday	12:00 _ 00:00
Saturday	12:00 _ 00:00
Sunday	12:00 _ 22:30

Seasonal variations:

The aforementioned licensable activity may be provided between 12 noon and 11pm Christmas Day, with the premises closing no later than 30 minutes following the end of activities.

Non-standard timings as follows:

The applicant may provide the aforementioned licensable activity for an additional hour on the following days:

Bank Holiday weekends (Friday, Saturday, Sunday, Monday); St Patrick's Day; St George's Day; St Andrew's Day; St Valentine's Day; The day before Christmas Eve to Boxing Day (excluding Christmas Day); New Year's Day.

Recorded Music

Indoors

Monday	07:00 _ 22:30
Tuesday	07:00 _ 22:30
Wednesday	07:00 _ 22:30
Thursday	07:00 _ 22:30
Friday	07:00 _ 22:30
Saturday	07:00 _ 00:00
Sunday	07:00 _ 00:00

Seasonal variations:

The aforementioned licensable activity may be provided between 12 noon and 11pm Christmas Day, with the premises closing no later than 30 minutes following the end of activities.

Non-standard timings as follows:

The applicant may provide the aforementioned licensable activity for an additional hour on the following days:

Bank Holiday weekends (Friday, Saturday, Sunday, Monday); St Patrick's Day; St George's Day; St Andrew's Day; St Valentine's Day; The day before Christmas Eve to Boxing Day (excluding Christmas Day); New Year's Day.

Late Night Refreshment

Indoors

Monday	
Tuesday	
Wednesday	
Thursday	
Friday	23:00 _ 00:00
Saturday	23:00 _ 00:00
Sunday	

Seasonal variations:

The aforementioned licensable activity may be provided between 12 noon and 11pm Christmas Day, with the premises closing no later than 30 minutes following the end of activities.

Non-standard timings as follows:

The applicant may provide the aforementioned licensable activity for an additional hour on the following days:

Bank Holiday weekends (Friday, Saturday, Sunday, Monday); St Patrick's Day; St George's Day; St Andrew's Day; St

Valentine's Day; The day before Christmas Eve to Boxing Day (excluding Christmas Day); New Year's Day.

Supply of Alcohol

On and off the premises

Monday	08:00 _ 23:00
Tuesday	08:00 _ 23:00
Wednesday	08:00 _ 23:00
Thursday	08:00 _ 23:00
Friday	08:00 _ 00:00
Saturday	08:00 _ 00:00
Sunday	08:00 _ 23:00

The aforementioned licensable activity may be provided between 12 noon and 11pm Christmas Day, with the premises closing no later than 30 minutes following the end of activities.

The premises may provide the aforementioned licensable activity for an additional hour on the following days: Bank Holiday weekends (Friday, Saturday, Sunday, Monday); St Patrick's Day; St George's Day; St Andrew's Day; St Valentine's Day; The day before Christmas Eve to Boxing Day (excluding Christmas Day); New Year's Day.

Premises Opening Hours

Whole Premises

Monday	07:00 _ 23:30
Tuesday	07:00 _ 23:30
Wednesday	07:00 _ 23:30
Thursday	07:00 _ 23:30
Friday	07:00 _ 00:30
Saturday	07:00 _ 00:30
Sunday	07:00 _ 23:30

The premises may open between 12.00 and 23.30 Christmas Day

10.01.25 - Variation to licensing plans, to show external bar in existing licensed outside space. To add the condition: 'The external bar will only operate daily from 12.00 pm to 8pm for the period of 1st April to 30th September annually.

The bar will be supervised by staff when in operation. Drinks from the external bar will be served in plastic receptacles. No amplified music will be permitted in the external area.'

M. Promoting the four licensing objectives

Four licensing objectives

a. General - all four licensing objectives (b, c, d and e): Condition being added as agreed with police licensing officer and EHO: 'The external bar will only operate daily from 12.00 pm to 8pm for the period of 1st April to 30th September annually. The bar will be supervised by staff when in operation. Drinks from the external bar will be served in plastic receptacles. No amplified music will be permitted in the external area.'

b. The prevention of crime and disorder: The external bar will only operate daily from 12.00 pm to 8pm for the period of 1st April to 30th September annually. The bar will be supervised by staff

when in operation. Drinks from the external bar will be served in plastic receptacles.

c. Public safety : The external bar will only operate daily from 12.00 pm to 8pm for the period of 1st April to 30th September annually. The bar will be supervised by staff when in operation. Drinks from the external bar will be served in plastic receptacles.

d. The prevention of public nuisance: The external bar will only operate daily from 12.00 pm to 8pm for the period of 1st April to 30th September annually. The bar will be supervised by staff when in operation. Drinks from the external bar will be served in plastic receptacles. No amplified music will be permitted in the external area.

e) The protection of children from harm : The bar will be supervised by staff when in operation. Drinks from the external bar will be served in plastic receptacles.

Annex 2 - Conditions consistent with the operating Schedule

1. Colour digital CCTV shall be installed and maintained to the satisfaction of the Police and licensing authority. Recordings from the installed CCTV must cover (but are not limited to) the entrance/exit doors, internal licensed area, main bar and toilet entrances and are to be kept for at least 31 days. These recordings shall be immediately available for inspection and viewing on the premises by Police and/or licensing authority officers on request.

2. Hard-copy recordings of CCTV footage of evidential quality in a playable format must be provided to Police and/or licensing authority officers within 24 hours of their request.

3. The premises must ensure the CCTV system is operating and recording 24 hours every day (save for the purpose of maintenance).

4. The premises shall maintain an incident book and use the same to record any incident occurring at the premises involving the commission of any criminal offence and/or any occasion where a customer is ejected from the premises. The record shall include the names (where known) of the persons involved and any witnesses and the date and time of the incident. If SIA registered door staff are working at the premises, their names, SIA registration numbers and the dates and times they were on duty shall be recorded. The incident log shall be available for inspection by the police and other authorised officers on request.

5. The licence holder and/or the designated premises supervisor or a person nominated by them shall actively participate and be a member of the pubwatch scheme for the area within which the premises is located.

6. The DPS must risk assess the requirement for SIA Door Supervisors based on events taking place at or near the premises, for example Twickenham where attendance is over 50,000. Should it be assessed that Door Supervisors are required there will be a minimum of 2 on duty. The written risk assessment shall be made available for inspection by the authorities on demand.

7. An occurrence book shall be kept detailing accidents and other incidents that occur and shall be available for inspection by authorised officers of the council or police.

8. Notices will be permanently and predominantly affixed to all exit (s) requesting customers to respect the needs of local residents and to leave the premises and the area quietly.

9. No rubbish, including bottles, will be moved, removed or placed in outside areas between 22.30 hours and 08.00 hours. The operators will make every effort to ensure that no collection of goods or disposal of waste will take place between 22.30 hours and 08.00 hours.

10. The external area will not be used and cleared of patrons by 23.30. All external doors and windows to be closed during amplified regulated entertainment, except for access and egress.

11. Evidence of age in the form of photo identification shall be requested from any person appearing to those selling or supplying alcohol, to be under the age of 25 and attempting to buy alcohol. Examples of appropriate photo identification include a passport, driving licence, and the Proof of Age Standards Scheme (PASS) approved age card.

12. Notices shall be placed at all points of sale detailing the restrictions on sales of alcohol to children.

13. A record of refusals shall be maintained which documents every instance that a sale of alcohol (and any other

age-restricted product) is refused on the premises, indicating the date and time the refusal was made, and the member of staff making the refusal.

14. The record of refusals shall be available for inspection by authorised officers of the licensing authority, officers of the trading standards service, and officers of the Police.

15. An effective visual (and/or aural) reminder shall be in place at all points of sale to ensure staff undertake appropriate age checks on potential sales of alcohol (and any other age-restricted product).

16. All staff that undertake the sale or supply of alcohol (and any other age-restricted product) shall receive appropriate training in relation to undertaking appropriate age checks on such, before being allowed to sell or supply any alcohol (and any other age-restricted product). Refresher training will be carried out at least every three months.

17. Records of all staff training, relating to the sale or supply of alcohol (and any other age-restricted product), along with any training material used, will be kept and maintained by the Designated Premises Supervisor or the Premises Licence Holder.

18. Staff training records shall be available for inspection by authorised officers of the licensing authority, officers of the trading standards service, and officers of the Police.

Annex 3 - Conditions attached after a hearing by the licensing authority

N/A

Annex 4 - Plans

Statutory Notes

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Representations must be made in writing to The Licensing Team. Advice regarding making representations is available on our website.