

SAFER NEIGHBOURHOOD BOARD MEETING
Tuesday 18 April starting at 7pm
Salon Room, York House, Twickenham

M I N U T E S

SNB MEMBERS ATTENDING	REPRESENTING
PBS Peter Burrows-Smith	SNB Chair - Treasurer & Royal Parks Link
WKP Wendy Kyrle-Pope	MPS Link advisor & LCP2, IAG Richmond, IAG Frontline Policing, BTP link
CA Carole Atkinson MBE	SNB Vice Chair - Hampton Hill Association and S&S CMG
JM John Murray	NHW Hamptons/Met Volunteer/PLG Chair
AC Avril Coelho	Business
AJ Anne Johnstone BEM	PLG Chair/Met Volunteer
PM Pam Mcmillen	SNB Minutes Secretary
JM Janet Marriot	Older Adults
MR Matt Roach	Achieving for Children, Heatham Hse & Youth Services
SNB MEMBER APOLOGIES	
LP Cllr Lesley Pollesche	Community
BK Cllr Ben Khosa	Community St Margarets & North Twickenham
JG Jonathan Green	Richmond Youth Programme
MS Martin Sands	Hampton Wick / Teddington Community
SL Stephen Lloyd	PLG Chair St Margarets & N Twickenham
PF Pamela Fleming	Housing RHP
BP Beverley Picton	NHW South Richmond
TL Anthony Lindsay	NHW Whitton
RA Ravi Arora	Multicultural Richmond

POLICE ATTENDING	REPRESENTING
CK Clair Kelland	Detective Chief Superintendent : SW BCU Commander
RA Roger Arditti	Richmond Superintendent SW BCU
JMc Jon Mcloughlin	Richmond Inspector, SW BCU

COUNCIL ATTENDING	REPRESENTING
FS Cllr F Sacks	Barnes
AP Cllr A Patterson	Mortlake & Barnes Common
LS Lee Spears	Community Safety Partnership, LBRUT

ORGANISATIONS / PUBLIC	REPRESENTING
JL Jock Lennox	PLG Chair South Richmond
Eric Afiakwa Owusu	Public
FM Mac Mclnerney	Heatham House Alliance
Christina Gore	PLG Secretary Teddington and Hampton Wick
JTE John T Evans	PLG Chair Whitton & Heathfield

APOLOGIES	REPRESENTING
Robert Blakebrough	PLG Chair Teddington and Hampton Wick
Jeff Picton	Treasurer Elect
Cllr N Crookdake	Mortlake & Barnes Common
John Dodds	PLG Chair North Richmond

1. Welcome and Apologies.

Peter Burrows-Smith (PBS) welcomed everyone to the meeting and introduced the new BCU Commander Clair Kelland and Richmond Superintendent Roger Arditti.

Clair has been an officer for 24 years and has been in post for two months. She is in charge of the four Boroughs, role to listen and deliver for the community. Need to look at police standards etc. Has worked on the Borough previously, as has Roger Arditti.

Roger has been an officer for 26 years, his is an evolving role, making strong and enduring relationships with key partners and public. Will work with J Mc to enable him to work effectively. This new role will enable both RA and JMc to share the huge amount of work borough policing generates.

Other members of the committee introduced themselves.

Apologies were noted. Members of the public will be able to ask questions on current policing/issues at item 6.

2.1. Minutes of the last meeting (31.1.23)

These were approved as being a true record and will be placed on the council website.

2.2. Matters Arising from the last meeting

Question re why can't other areas have a safe space at the station, eg on rugby events at nearby stations? Richmond is chosen at weekends for specific reasons, takes resources and needs to be evidence based. JMc could discuss with RFU.

ACTION POLICE

Query re Safe space area extending into Twickenham on rugby days. JMc, this is an ongoing conversation to be held with the RFU. Safe space in Richmond is the no 1 space links in with BTP and level of crime in the area.

CA - NHW is to be expanded. CA needs to get NHW onto National NHW new database which has longevity, and is funded by the Home Office. CA to produce a paper before the next SNB. You can go onto the Ourwatch website to look at this.

ACTION CA

3. SNB REPORTS

- Regular Reports
- Casey Report
- Turnaround Plan 2023-2025

PBS – issues not as bad here as elsewhere, get back to basics, take opportunity to look at things, especially community engagement (no idea how we compare to other Boroughs, no benchmark). SIGMA 6 – look at strengths and weaknesses. Will evolve over next few years. PBS would welcome comments. RE – succession planning – very hard to find new people to take on community leadership roles, should liaise with RCVS – they recruit trustees etc. could use their expertise to explain the roles, find people with experience. RE is happy to work with WKP on this.

ACTION WKP/RE

WKP – there is a dearth of people who would normally come forward. PBS – need to find younger volunteers, issue is top of the agenda.

VAWG – WKP – wants to report how well received the scheme has been. It is available for young boys / men to be referred to should you have any concerns regarding their negative behaviour / views towards women and girls. 19 boys have gone through the scheme, please read the report that was sent out.

CK – how were the boys identified? WKP - Youth services and schools put the boys forward. CK - Kingston has a team that look at young boys displaying certain behaviour, is it linked to that? WKP – no not linked, we are more of an early intervention scheme.
AC – why not more numbers in the 10-14 age group? WKP – don't know the answer, we react on the referrals. PBS – Jonathan Green would have been able to answer more but not here tonight.

4. Presentation by MPS - MOPAC Data Jan 2023 – March2023

(Slides sent round prior to meeting)

Public confidence and satisfaction still key

“Confidence figure” – couple of results are down, but still over 68% so a good figure. Still low figure in ‘knows how to contact ward officer’ and wants to get this figure up, through engagement. Communications and officers on the street will dominate this year for police and PLGs.

Community teams Richmond figures have slipped again, in line with all London Boroughs JMc – needs to improve figures, have resources visible and improve how people can contact police. Now have more ward officers so gives capability, more engagement, and better communication. Can target clear information to relevant groups.

Communication is the biggest challenge, working with JM, and council CSP to improve this. JL gave good advice re how to contact DWO, JMc has done a videoblog for social media, and Nextdoor. Police have problems if using Nextdoor, as they cannot see posts. Public must ring 101 or 999, or police will not know about it. Incident recently which was publicised on Nextdoor, but police were unaware of it as no reports. Police are now data driven, helps flex resources.

CA – inconsistencies in the confidence figures, depends on what is affecting people.

RA – public survey is measured by MOPAC who ask 400 people in every Borough, it is seen as a representative sample, (member of public confirmed this would be the case). What is good practice to adopt to improve confidence? No clear trends, however a simple thing would be how to contact DWO. Would like to see ward level figures. WKP – we do ask 3 questions at each PLG – questions set by MOPAC. RA – would like to see that information. Met are trying to understand confidence at a deeper level.

JM – will the videoblog be put on Nextdoor? No, JMc will be posting the videoblog to partners, who can then distribute it.

RE – must remember most residents have no experience of crimes or interaction with police. Maybe 1 in 20 have experience of police. When the survey is done, respondent will draw on social media, news coverage, friends' experiences etc. Police must concentrate on what they can control, eg contact for DWO.

CA – people on the PLGs will understand the police limitations, as understand how police do and can work. Public in general do not understand how police work. Need better education for the public.

CK – drop in confidence yes can be down to recent press. Need to give reasons for why things happen, are closed etc. would like to pro-actively dispel myths, eg by using a weekly post, these are the events, this is what is being done.

JMc – partner messages now go out to 100 partners, previously was about 12, so spread of information, also tell good news stories. PBS – could we do 3 geographic areas for the 18 wards?

Total offences: 12 week breakdown figure, biggest increase is robberies by 36.2%, school children robberies, scooter gangs snatching phones or watches. Highest figure is in Merton

Burglaries are up 72% - mainly opportunists breaking into sheds. Officers can visit addresses to give crime prevention advice. NHW are revisiting this as well CA to update. People are being arrested.

Arson & criminal damage – need to educate public.

Possession of offensive weapons – increase in figures.

Vehicle offences 32% increase during night time – people trying car door handles, issue in Heathfield. Reminders to public re locking doors being aware of surroundings.

S calls are down at 58.7% - can be down to abstractions, figure does fluctuate, have an hour to respond to these calls. CA - I calls target is 90% in 15 mins, so figure at 80% could be 16 or 18 mins.

Offences by ward, South Richmond is busiest although has had a reduction, but have been increases in other wards. Hampton North has a 25% increase. Barnes 25% increase, then North Richmond increase. Mainly down to burglaries. F& HH had a 52% (increase due to a high crime hotspot moving across a boundary change – police have been working with this location, with a view to access gates, designing out crime team, police are addressing it). Police are dependent on information, cc crimes, moped crimes can hit a ward and skew figures.

ASB – lot of diversion work being done with CSP and partner groups AFC

Stop & Search

S&S – 88 searches in Feb – up on Dec. top search is for drugs, then weapons, 32.4% have positive outcomes. Adults, 18-24, white, males.

WKP – S&S scrutiny panel, so clear information can be seen, WKP & CA can view in more depth.

Stop and Search Dashboard which can be found at <https://www.met.police.uk/sd/stats-and-data/met/stop-and-search-dashboard>.

5. NEIGHBOURHOOD WATCH - future arrangements

CA - NHW is changing, OWL is ending.

Ourwatch is going to be used instead. Meeting will be held with CA and JMc and PCSOs about this. CA is doing a big recruitment drive for NHW. Need to get coordinators to sign up, then they can get members to sign up. This will go onto Neighbourhood Alert – meets GDPR regulation. Ourwatch is full of information, lots of crime prevention advice. Aim is for neighbours to work with PCSOs.

Community engagement – lot of little things, NHW is part of this. PLGs need to speak to people, engage with them, signpost to NHW, PLGs etc. Need to have more conversations.

CK– community engagement is reaching the hard to reach parts of the community, and understand what they want. Identify the demographics and ask the community what they want and what do local community want their police to look like.

RE – there is a strong voluntary sector in Borough, network of 25 groups that can be engaged with.

CK - Every level of police should be thinking about engaging with community.

JM – community engagement - do stalls at fairs, educate, recruit, have conversations.

6. Public Q&A

AP – re Commissioner Rowley – community engagement – if it's going to happen, need extra resources, could it be a target to get 1 more PCSO? CK - agree, target is for 500 extra PCSOs across the Met, a real challenge. Will still be 100 officers short at end of the year. There is an uplift plan, but officers will go where needed most in the Borough.

FS - Issue affecting Barnes, Mortlake and Kew, Extinction Rebellion are going to arrive and camp on Barnes Common. Will police manage this or Parkguard? JMc – message from council re a XR camp coming to Barnes 20-25 April. They have sent a RA, will have tents, stewards etc. Council have put measures in place, XR have been told they cannot camp on this area. PSPO has been issued for this area. Council own land, police will support in conjunction with Park Guard. Local friends groups are aware.

There have been 5 stabbings in Mortlake recently.

Comment: there has been an improvement in reduction of gangs, drug crime in area where police have been more visible.

FM - Ourwatch and Owl, NHW is a small street team. Heatham Alliance has 600 members, using various systems. CA all 600 should sign up, then you can message everyone at once. LS – Owl is rarely used, will keep going for a further year, drive is to sign up people to National NHW and Ourwatch, it is a work in progress. More information after May 15.

JL – Ourwatch sounds terrific, but the maintenance when system is up and running, can be a huge problem. Wandsworth will have a staff member working on this.

Re plan and neighbourhood policing – plea – what will success be? Meeting needs to understand and get behind it – how will it work and be communicated into the community?

RA – Met are working on the Turnaround Plan – and are trying to measure what is success. Will take this question back to the project team – what is tangible point?

How to give visibility to police – through NHW team having local meetings with police organised by NHW, aim to have 10 meetings to cover local residents. JMc – great opportunity to go to the meetings and have conversations – Jock's blueprint is to be taken across all the wards, also want to develop the contact point session.

JTE – how are the cc marking events going, any results? JMc – 2 events so far, over 90 vehicles, will continue to do these events. Events are also good to educate public. Response is made and cars are stopped.

Cllr for Barnes – heartening to hear how seriously crime is being taken and community engagement. Plea for closer liaison with Hammersmith. Why police are losing public confidence in Barnes....eg car theft... people just want an acknowledgment...a follow up phone call.

JMc – crime trends for the area, response teams are being kept in the area, so can respond quicker.

Some businesses are starting to employ security firms. JMc – their powers are only those of a regular citizen, they have no police powers or information.

AC - Community outreach what is the update? RA team are hugely active at university recruitment fairs, train stations. JMc – not as active here as in Kingston, Merton. Have had some targeted local events at colleges, St Marys. AC - Have they done any outreach in North Hampton?

7. Priority Setting for Borough

Violent crime

Violence against Women and Girls (VAWG)

Burglary

ASB (especially with summer nights)

Vehicle crime

8. AOB – none brought up

9. Date of Next Meetings – July 25, October 31 2023

Thanks to everyone for attending.

Meeting closed at 9pm