

SAFER NEIGHBOURHOOD BOARD MEETING
Tuesday 25 October 2022 starting at 7pm
Salon Room, York House, Twickenham

M I N U T E S

SNB MEMBERS ATTENDING	REPRESENTING
PBS Peter Burrows-Smith	SNB Chair - Treasurer & Royal Parks Link
WKP Wendy Kyrle-Pope	MPS Link advisor & LCP2, IAG Richmond, IAG Frontline Policing, BTP link
CA Carole Atkinson MBE	SNB Vice Chair - Hampton Hill Association and S&S CMG
PF Pamela Fleming	Housing RHP
TL Anthony Lindsay	NHW Whitton
JM John Murray	NHW Hamptons/Met Volunteer/PLG Chair
AC Avril Coelho	Business
AJ Anne Johnstone BEM	PLG Chair/Met Volunteer
PM Pam Mcmillen	SNB Minutes Secretary
JM Janet Marriott	Older Peoples' Forum
MS Martin Sands	Hampton Wick / Teddington Community
SL Stephen Lloyd	PLG Chair St Margarets & N Twickenham
JG Jonathan Green	Richmond Youth Programme
BK Cllr Ben Khosa	Community St Margarets & N Twickenham
SNB MEMBER APOLOGIES	
LP Cllr Lesley Pollesche	Community
RA Ravi Arora	Multicultural Richmond
BP Beverley Picton	NHW South Richmond
DE Dempsie Earles	Achieving for Children, Heatham Hse & Youth Services

POLICE ATTENDING	REPRESENTING
JM Insp Jon Mcloughlin	Richmond Inspector SW BCU
PS Pardeep Sangifra	Outreach Met
ZG Zee Goba	Outreach Met

COUNCIL ATTENDING	REPRESENTING
Cllr N Crookdake	Mortlake & Barnes Common
Cllr A Paterson	Mortlake & Barnes Common

ORGANISATIONS / PUBLIC	REPRESENTING
Robert Blakebrough	PLG Chair Teddington and Hampton Wick
Eric Afiakwa Owusu	Public
Mac McInerney	Heatham House Alliance
Christina Gore	PLG Secretary Teddington and Hampton Wick
Rosalind Graham Hunt	Public

APOLOGIES	REPRESENTING
John Dodds	PLG Chair North Richmond
Jock Lennox	PLG Chair South Richmond
Miranda Hibbert	LBRUT Vulnerabilities Manager

Rita Palmer	PLG Chair Barnes
Sally Durant	PLG Chair Kew
Zoe Lyons	LBRUT Community Safety
Robyn Thomas	LBRUT Community Safety

1. Welcome and Apologies.

Peter Burrows-Smith (PBS) welcomed everyone to the meeting and apologies were noted. Members of the public will be able to ask questions on current policing/issues at item 6.

2.1. Minutes of the last meeting (25.7.22 via zoom)

These were approved as being a true record and will be placed on the council website.

2.2. Matters Arising from the last meeting

AC – use social media to alert about dangerous activity, and also phone Park Guard.

BP – is there a phone number for Park Guard? Cllrs to check. **ACTION CLLRS**

Park guard cannot be directly contacted by public, only via council and email – please use the link [Out of hours contact - London Borough of Richmond upon Thames](#)

AC – ASB in parks, how do you let park guard know when it is actually happening?

ACTION CLLRS/POLICE

RE – can lead member of the council come to the next meeting and explain role of CCTV and their strategy going forward. Other boroughs have dedicated resources.

SNB to invite council lead member to next meeting. **ACTION SNB**

- Update re CCTV, the council CCTV manager has left and a replacement is being found – more info is needed. **ACTION SNB**

AC – can you explain difference in figures between Hampton and Hampton North, 2 totally different areas? Police will look into. **ACTION POLICE**

Hampton and Hampton North wards there was a difference between figures at last meeting – Insp JM cannot give an answer on this.

RB – can we have a schedule by ward, of officers, of what we should have, what we have and what hours they work? Police – should be 2 PCs and 1 PCSO per ward

The officers per ward, shift patterns change all time. Insp JM will send out a list of officers per ward and will include new officers. **ACTION POLICE**

3. Special presentation – Council Community Safety Partnership consultation

(Slides sent out in advance of meeting.)

Unfortunately the Council representative was unable to attend so PBS, read through the presentation and it’s key aims.

Closing date of survey is 21 December 2022 – please complete it if you can.

The consultation – Part 1

- o Online survey which was launched on 28th September 2022.
- o The survey page includes a short infographic on the key issues and a summary of the Strategic Assessment from March 2022
- o It will be open for twelve weeks - closing on 21 December 2022.
- o The survey can be found here:

<https://haveyoursay.citizenspace.com/richmondce/cs22/>

PBS - Council have a Community Safety Service (CSS) – key aim is violence reduction. Also lots of outreach work especially with VAWG, White Ribbon etc. SNB looks at similar projects

so trying to work together more. Some local services are merged : CSS covers Richmond and Wandsworth; Achieving for Children covers Kingston and Richmond, so risk of overlap.

CA – please promote the online survey to everyone and send it on to your groups.

TL – why is the ambulance service not included? Mantra is violence reduction. Needs to be for all genders. WKP – ambulance service may be on a higher level committee.

SL – what is the percentage of violent crime to men?

8. Police Operations – Local Outreach Recruitment Program (bought forward in agenda)
Outreach covering south east started 2019 – working with partners, SNB, council, IAG, trying to recruit more diverse officers. Need contact with interested groups to go to and recruit from. Want to improve confidence and trust with public. Lot of public engagement, education and information sharing.

Recruitment pathways for UK 20,000 jobs, need 6k for Met, 3k this and next year. Lots of roles not just policing on street. Can apply from age 17, need help from meeting to spread the word, 3 pathways to entry, 2 educational (with funding), 1 probationer, need community to help identify areas where police can go and do presentations. Want 50% female intake, and increased intake from diverse groups.

CA – this is urgent now, RACC is in the Borough, are you going in there to talk to students, 3000 students are there? Suggestion to approach St John's Ambulance.

Richmond Station Safer Space programme – information is shared with youth. WKP - Tuesday to Thursday sees biggest volume of workers passing through station.

SL – can an electronic format be sent round so that PLGs etc can share it?

TL – how are police addressing issues, such as criminal record, fitness, location of work, early retirement? Police are looking at these issues, eg pension issues, so officers can stay on longer. More vetting and discussion.

JM – Outreach team could do presentation to the PLGs?

JG – have you presented to West Thames College? Good target demographic.

4. Presentation by MPS - MOPAC data Aug 2022 – Oct 2022

(Slides sent round prior to meeting)

Public confidence and satisfaction still key

“Confidence figure” – couple of results are down, but still over 70% so a good figure.

Improvement in ‘knows how to contact ward officer’ and wants to get this figure up, through engagement. Communications and officers on the street will dominate next year for police and PLGs.

Total offences: 12 week breakdown figure, biggest increase in robberies by 19.6%, school children robberies, scooter gangs snatching phones or watches.

Vehicle offences 26% increase during night time – people trying car door handles, issue in Heathfield. Reminders to public re locking doors being aware of surroundings.

Winter nights, don't leave gifts on display in windows. Lot of offenders come from outside area, looking for unoccupied premises during day and night time. Message is to be mindful. Operation in Heathfield arrested 5 people. If you see a crime in action, call 999.

CA has just been a victim of catalytic convertor crime, neighbour saw it happen. But so quick and they were away. Police are looking to mark convertors which can then be returned to the owners if found. Public, who do not understand the police issues, would have very low confidence and satisfaction figures as case was closed after 2 hours.

SL – are the moped crime figures increasing? Insp JM – yes, but police are now using special tactics.

Stop & Search

S&S main reason is drug offences and acting on information.

Demographic: White males 15 -19 years.

282 searches, lowest number of searches of all London Boroughs for the last three months.

182 had positive outcomes. 61 drugs, 13 weapons, 2 violence.

Stop and Search Dashboard which can be found at <https://www.met.police.uk/sd/stats-and-data/met/stop-and-search-dashboard>.

Police Good News Story

PCSO Marek Regan (Maz) has been recognised with an Excellence Award for his work in the community in Hampton

Ongoing issues:

Richmond Green – issues over summer. Police had been working with partners to permit gatherings, but have had to use Section 35 on 2 occasions. Recent incidence with 200 youths moving around, police had to disperse, licensed premises had strict restrictions, so not alcohol influenced. Lot of youths coming from outside area, will be back this weekend for Halloween, police trying to educate and signpost to facilities available eg youth clubs.

TL – are parents spoken to, and are messages about this work going out. Insp JM - messages go out via partners, schools, council etc. parents are involved but a lot are out of Borough, and only involved if child is arrested. Key thing is dispersal.

CA – there is a 50/50 split in views, see Next Door re dispersal areas. Insp JM - dispersal area has to be large, as same group keep coming in through local area from Kingston to Richmond.

Mortlake – recent murder, drug issues. Council, police and public have all been meeting and discussing the issues with the housing association. 4 special Met Nomad CCTV cameras can be deployed – a crime was detected recently from footage in Richmond. Being used in Richmond and Mortlake.

Question – can public buy a camera for police? Insp JM - issues with this. Nomad cameras are used in conjunction with council CCTV

Cllr from Mortlake – feedback re police activity in Mortlake, thanks for extra officer, it is really helping. However the cllr has evidence of a drug dealer – reports have been made 4 times, but police response was to go to crimestoppers?

Insp JM – there is still a shortage of response officers, so SNT officers are being abstracted. If you are not getting responses, please email Insp JM.

WKP : Chair of Independent Advisory Group– message from police is that they are depressed and ashamed. Message from Independent Advisors – is keep moving forward, but suggestions eg: speed up handling of complaints against officers; review of current state of misconduct cases. Leadership course to be reinstated for officers. Commissioner wants to focus on arresting high harm offenders, criminal gangs; cyber crime and fraud; VAWG; sustainable plans to make an area safer; suggest that some IAGs go in and get embedded; get press involved.

5. SNB reports – sent out earlier – if you have any questions please email PBS

6. Questions from Public:

Where is the police station in Richmond? It is now closed, nearest one is Twickenham

BTP – launched an app in summer to report crimes by victims and also by bystanders, do police have a plan to do the same? Insp JM – yes police do take reports from bystanders. Not able to answer about the app. Commissioner has said every officer should have a mobile, should make it easier for victims to contact their officer. WKP - in US there is an app called Zen, it will be piloted in Met somewhere, you can report satisfaction levels etc. BTP is a smaller unit and is able to use technology more easily.

Re catalytic convertor crime – it is organised crime, is there a police unit following this up? Insp JM - yes it is organised crime.

Can we discuss the priorities / crime types, in rotation, how long it takes for things to happen, the threshold of evidence required to enable police to act on ASB crimes. Could someone from CPS come and talk to meetings to enlighten about arrest and prosecution. What evidence does community need to provide.

WKP – Chris Scammell is full of ideas on things like this, we should speak to him. JM to speak to him. **ACTION JM**

PBS – communications is a key thing for SNB, JM is working on this.

AC – website does not mention Ableism, can this be remedied please. **ACTION WKP**

Question re what to do re door knockers? They sometimes have a trading licence, can involve trading standards.

Resident fear re drug dealers on a particular estate, can police please be more visible to deter drug dealers, residents are very concerned with this.

7. Priority Setting for Borough

The following were discussed and agreed for the next quarter:

- Violent crime
- Violence against Women and Girls (VAWG)
- Burglary
- ASB (especially with winter nights)

9. AOB – none brought up

10. Date of Next Meetings 2023 – January, April, July, October dates tbc

Thanks to everyone for attending.

Meeting closed at 9.10pm

Actions

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