

**SAFER NEIGHBOURHOOD BOARD MEETING**  
**Tuesday 26 October 2021 starting at 6pm**  
**(Virtual meeting via Zoom)**

**M I N U T E S**

<b>SNB MEMBERS ATTENDING</b>	<b>REPRESENTING</b>
<b>WKP</b> Wendy Kyrle-Pope	MPS Link advisor & LCP2 – Joint Chair, IAG Richmond, IAG Frontline Policing, IAG BTP
<b>CA</b> Carole Atkinson MBE	Hampton Hill Association and S&S CMG - Joint Chair
<b>PBS</b> Peter Burrows-Smith	Treasurer & Royal Parks Link – Joint Chair
<b>JTE</b> John T Evans	Whitton & Heathfield PLG Chair
<b>TL</b> Anthony Lindsay	NHW Whitton
<b>JM</b> John Murray	NHW Hamptons/Met Volunteer/PLG Chair
<b>AC</b> Cllr Avril Coelho	Business
<b>AJ</b> Anne Johnstone	PLG Chair/Met Volunteer
<b>PM</b> Pam Mcmillen	SNB Minutes Secretary
<b>LP</b> Cllr Lesley Pollesche	Community
<b>MS</b> Martin Sands	Hampton Wick / Teddington Community
<b>Richmond College</b>	
Dr Jason Jones	Principal
Michael Clifford	Student Liaison
Sheila Fraser-Whyte	Head of Student Experience
<b>SNB MEMBER APOLOGIES</b>	
Jonathan Green	Richmond Youth Programme
Cllr Ben Khosa	St Margarets & North Twickenham
Ravi Avora	Multicultural Richmond
Phil Garside	
Barbara Lingle Elliott	Co-Chair Mothers against Mugging
Felicity Barkus	Co-Chair Mothers against Mugging

<b>POLICE ATTENDING</b>	<b>REPRESENTING</b>
<b>RS</b> Dr Richard Smith	Superintendent SW BCU
<b>JMc</b> Jon Mcloughlin	Richmond Inspector SW BCU

<b>COUNCIL ATTENDING</b>	<b>REPRESENTING</b>
<b>DE</b> Daryl Edmunds	Community Safety Service

<b>ORGANISATIONS / PUBLIC</b>	<b>REPRESENTING</b>
<b>SL</b> Stephen Lloyd	Chair St Margarets & North Twickenham PLG
<b>RE</b> Richard Eason	LGBT Forum

<b>APOLOGIES</b>	<b>REPRESENTING</b>
Angelika Neilson	LBRUT Community Safety Service
Roger Arditti	Superintendent SW BCU
Mark Wolski	LBRUT Community Safety Service
Chief Supt Elisabeth Chapple	Commander SW BCU
Julian Mason	Sergeant for the Richmond Proactive Neighbourhood Team

### **1. Welcome and Apologies.**

Carole Atkinson (CA) welcomed everyone to the meeting and apologies were noted.

### **2. Minutes of the last meeting (27.7.21 via zoom)**

These were approved as being a true record and will be placed on the council website.

### **3. Matters Arising from the last meeting on 27<sup>th</sup> July 2021**

*TL - why don't we get car transport offences at this meeting? Who collates this? Would be good to have information every other meeting? RR – information comes from Transport Police, can invite them to the next meeting. ACTION MPS*

CA - We were hoping to set up a small transport group to look at transport issues but have been unsuccessful in identifying a willing person to chair the group. We will continue looking.

### **4A. The murder in Twickenham**

Insp Jon McLaughlin will speak about this and our guests from the college and Jon will answer questions from the board.

J Mc - this was a tragic incident, very rare and isolated, tragically young person lost their life. Police have been holding very effective meetings with college, council and residents. Thanks to all groups for support. Suspect has been remanded and charged. Community aspect – a street briefing was held the next day, very positive meeting, good turnout, police able to reassure residents, and students. Police have had a meeting with college and Head of the Council and local councillor, will be holding another public meeting on 3<sup>rd</sup> November, when public can ask questions. Police have held a knife arch have updated number of patrols around college, West area gangs team and BTP have also been down, engaged with students did knife arch at station, feedback from students is good and they are grateful. Small number of items found, BTP did multiple stop and searches and found items. Good bridge building exercise. There was a bomb scare at the college recently and information of someone having a weapon at the college, but good relationship is being built with college. Police will have visible and plain clothes patrols going on. There have been allegations of ASB and gangs at college, so moving forward police will be doing engagement with students and weapon sweeps etc. Have spoken about more CCTV, pros and cons to this. Key is to involve college and community.

WKP and CA had been in college a week before incident to discuss with Principal more involvement with students eg with Go Girl, student panel involvement with S&S.

Dr J Jones (RuTC Principal)

Very tragic incident, thanks to police for support and help provided in aftermath.

Working to increase safety and security for staff and students. Just week before had had a talk from a young man who has set up a charity - Pick a Trade not a Blade, college will carry on and work with him. Students have thanked college for measures being put in place, eg knife arch.

Michael Clifford (RuTC Student Liaison)

Thanks to police for level of support. It is not just a college problem – a generational problem, eg. ex pupil had returned with cannabis drugs which looked like sweets. Want to share information with police and BTP, have had complaints re students at the station, so need a joined up integrated approach.

Sheila Fraser-Whyte (RuTC – Head of Student Experience)

Need to have a collective response, need to learn lessons, majority of students are aspiring to move forward, hope they are not 'tarred' by actions of a few.

Stephen Lloyd (St Margarets and North Twickenham PLG Chair)

Attended street meeting and picked up community feeling, very mixed views expressed. In daily contact with Lead at Heatham Alliance.

WKP – need to set up a working group to bring together all groups involved. **ACTION SNB**

AC – re sweeps for drugs – is it for cannabis or CBT? CBT- small amounts are legal.

MC - No it was imported cannabis sweets. See link for more information:

<https://www.mylondon.news/news/west-london-news/police-warn-parents-over-illegal-20695647>

DE – Community Safety Service at Council have been involved.

RE – what are we doing with liaising with other Boroughs where students travel from? We should not be an 'island'.

RS – good question – we do not want to be an island, too often we feel we are a safe Borough and these things happen elsewhere. Yes intel is shared across borders, with other Boroughs, this is not a problem.

#### **4. Presentation by MPS - MOPAC Data July 2021 – September 2021**

J Mc – my vision:

Want to make Richmond Safest Borough in Met. Team now is much smaller than would like, need to work in partnership with key partners eg community safety. Need to signpost support options to public.

Key points from Crime figures:

Sexual Offence figures that were provided for meeting are incorrect

Weapons total 10.

Public order, mainly low level verbal abuse

Highest theft from motor vehicle, need to engage with community to lock vehicles and not leave property on view. When crimes reported engage with street, knock on door and educate.

Theft of pedal cycles, either unlocked or cheap locks.

Shoplifting – looking to set up Shop Watch with retailers, so that the word can be spread via Whats App to mitigate theft.

PBS – trying to work on a simplified summary and focus on the key crimes, want to be able to compare quarterly figures, please feedback to PBS on thoughts re this.

RS – re supplying most helpful figures, comparison is difficult with last year, due to covid, so police are discounting 2020, and comparing to 2019 for more meaningful numbers.

Happy to talk with PBS.

JTE – should theft of catalytic convertors be moved from theft to violence?

AC – re High Street and Shop Watch – a great idea, Richmond used it. What are the timescales for this?

J Mc – police are starting to speak to retailers, will give contact details to AC. AC is also working on White Ribbon, so could combine this with Shop Watch.

MS – At recent Teddington and Hampton Wick PLG – main point was ASB on High Street eg fireworks, shoplifting, shopkeepers very concerned. This initiative would be very welcome in Teddington and Hampton Wick – can police link this in, in this area please.

**ACTION MPS / AC / MS**

TL – who in future will deal with businesses? - police, PLGs or SNB? AC will link in with this as well. Note cannot share CCTV images, have to use descriptions. Each area has it's own High Street, so each would need it's own Whats App group.

RE – street beggars – what about them with a High Street initiative? RS – begging is an offence, it is organised crime – can include in a partnership plan. Have a single pan Borough template for policing these areas, but delivered in a hyper local fashion.

SL – re GDPR and not sharing of images, can we share images from Ring doorbell etc in our NHW groups?

AC – different between businesses and individual households.

PBS – having attended several PLGs, there is a lot of wasted time at meetings re discussing items that are not relevant – it should be pure policing crime/safety matters, not traffic issues, and ASB type issues which go to the council.

CA – NHW groups do share CCTV so we need to find out what can and can't be done.

**ACTION CA**

Key points from the MPS presentation

- Richmond Total Theft Offences – decrease by 1% as restrictions released. This year much more preparation in lead up to autumn.. Targeted action.
- Richmond is following trends of other local Boroughs.
- Sexual offences - more plain clothes patrols are being carried out.
- Robbery – no particular spikes, figures do not reflect a 'perception that figures are high'. Safest Borough for robbery.

Robbery.

- This is prioritised as agreed and reflected in the reduction of 35%
- Switch to autumn operations

Motor Vehicle Crime.

- The theft of catalytic converters has increased recently, big focus in the Borough.
- Targeted work with specific car owners, looking at protection methods.
- Theft of cycles - police are using smart water and working with schools officers etc.

Public Confidence and Satisfaction (figures are from the 4 Boroughs in the BCU)

- Comparison with last year, (see presentation). Police have been working to increase, how people can contact local police, eg newsletter that now lists all the Borough SNTs with contact details.
- Highest of 4 Boroughs for results that MPS can be trusted

- Still low on 'how to contact local ward officer' – only at 31% - actively working on this with contact points, street briefings. Contact points have to be held weekly, challenge is to find different times, places, actively working on this.
- WKP – public don't know when contact sessions are – SNB could print up posters, police use social media, but posters can highlight. **ACTION MPS/SNB**

ASB slide – not shown before

Need communication from residents when things are happening.

Violence with injury

Slide doesn't distinguish between types of injury, slight increase in August, but generally low.

Stop & Search

- Less stops due to a lot of abstraction of officers and also officers having to isolate.
- The majority is for drugs 63%. Positive outcome figure is around 24%.
- Demographic information being used to help focus engagement, majority 15 -24 yr old white males, and disproportionality is high, due to Borough demographic.
- Police increasing engagement with young people, colleges and university.
- Stop and Search scrutiny panels held regularly every quarter - CA and WKP to circulate details after the next panel.
- Police pull out the main information for these statistics - can research this information in much more detail on the Met website. Officers are placed in areas depending on local intel, and S&S may be one of the tools used. If don't find what are looking for it might not generate an outcome.
- Over 25% success rate, high in Met, quality rather than quantity.

Response performance

85% on I calls – good rate considering volume of calls and number of abstractions.

Questions/comments on figures:

CA and WKP attended a meeting of panel last week, and had 2 younger cadets viewing as well which was very useful. Checked redacted data from previous months, checked wording of officers, all stops appeared valid. 2 young people gave good examples of things that could be included.

If anyone has a bad 999 experience, give CA details and she can take it back for review.

JM – re community contact sessions – these all seem to be advertised via social media. SNB funded some banners, so these could be used by police outside the venue.

RS – recognises this point, agree we need physical leaflets, posters etc. People are not all on social media – applies to all ages.

EA – are ward teams being moved? J Mc – only certain teams have had to be moved due to Teddington Police station closure.

JTE – not sure that contact sessions should be held too publicly – people may have a chat, but if it's a confidential matter would want more privacy. WKP – yes this is a problem, also happens in PLGs.

## 5. BTP Crime Figures

New person in place – summary to follow

## 6. Report from SNB (including the following areas and sent prior to meeting)

- SNB
- PLGs – hoping to hold a December meeting.
- NHW (and OWL) Bunny and Margaret are retiring – very grateful for all their hard work
- Stop and Search
- Hate crime
- Funding – MOPAC – funding still not fully approved
- Current projects
- Newsletter

Questions:

TL – why have so many PLG Chairs resigned recently? PBS - Several have done a good few years, need to find more people willing to do it.

TL – risks of using Street Safe, too easy to ‘gang up’ on a business, what is police view?

RS – not sure about this either, moral and ethical issues.

MC – how to enrich students’ lifeskills eg what is a SNB? All colleges and FE establishments need to talk to young people about these issues. CA – SNB can go into college and talk to students.

**ACTION CA/WKP/RuTC**

AC – Children and Care council could put 2 reps onto the SNB, to engage.

Excellent idea

**ACTION AC/CA/DE to liaise**

## 7. Priority Setting for Borough

The following three priorities were set for the next quarter:

- Violence (especially VAWG)
- Violent Crime (eg catalytic converter theft)
- Community Engagement

## 8. Any Other Business

Thanks to Zoe for preparing an OWL report, this will be circulated with the minutes.

SL – OWL feedback, NHW coordinators don’t send it on. CA is this because it is not relevant to their street, too widespread?

CA need to have a NHW meeting and bring this up.

**ACTION CA**

DE – looking to extend OWL for another year, still to do a lot of work on this and development, will be primary tool for community service part of council.

JM – has been holding Scam Presentations – looking for groups to present to, please contact him if you know of any.

The meeting thanked Inspector Robinson for all she has done for the borough.

(Thanks should also have been given to David Loftus who had provided a valuable link as a Board member on Disability matters – he has unfortunately had to relocate to NW England)....

**8. Dates of Next Meetings 2022**

Tuesdays 25<sup>th</sup> January, 26<sup>th</sup> April, 26<sup>th</sup> July (inc AGM), 25<sup>th</sup> October – confirmation, venues and times to be informed at a later date.

Thanks to everyone for attending, especially our guests from the College staff.

Meeting closed at 7.45pm

**Attachments:**

S&S CMG Meeting October  
BTP Report – to be supplied  
OWL Report