

Community Conversation Kew

Date: 6th July 2021

Time: 6:30pm – 8:00pm

Venue: Zoom

AGENDA:

- Agenda Item One: Update from Councillors
- Agenda Item Two: Presentation
- Agenda Item Three: Key theme breakout discussion groups
- Agenda Item Four: Open floor questions

Ward members in attendance:

- Councillor Burford - Liberal Democrat. Spokesperson for Sports
- Councillor Campanale - Liberal Democrat. Chair of the Policy and Performance Review Board
- Councillor Craigie - Liberal Democrat

Chair: Roger Mason – Chair of the Kew Society

Agenda Item One: Update from Councillors

Headline Topic: Ward Achievements	
Councillor	Achievements
Cllr Burford	<ul style="list-style-type: none"> • 12 month E-Scooter trial in place as part of the London Mayors finding greener ways of transport. 5 London Boroughs are taking part. The reason LBRuT got involved in the trial is because it gives both the Council and residents a say in what we think of E-Scooters. • CPZ zone KC has been implemented. We will be further consulting with zones KA and KB as they will be impacted by this. • Brentford FC is now a premiership football club • Introduction of yellow lines on dropped kerbs – people that have asked for this, they will start to be implemented soon • Cycle lane in Kew Road – data shows that the take up for this is very good and it is popular. As Councillors we are keeping a close eye on this. • TfL’s ULEZ will start in October which will divide Kew up. We have had many discussions with TfL over this, but they are not hanging their minds on the ULEZ boundary. • Kew Green is now part of the new one-way system which we are trialling. At the moment it seems to be going ok.

	<ul style="list-style-type: none"> • Graffiti has been a big pandemic since lockdown. The two footbridges were attacked a few days ago, which has been reported. Hyde Park Road Bridge graffiti – we have been working with Network Rail and Kew Society to take over the painting of the bridge. NWR have supplied the paint and given us permission to paint the bridge. • The fire at Townmead – it has taken slightly longer to get that back up and running. Townmead will be open again soon, just one issue with some of the roofing to be sorted. You will still have to book a slot. • Kew library should be re-opening soon. • Kew Gardens Station and step free access – we are working with Kew Society on this. It will cost approx. £13 million to put a lift in. • Great community feel at Kew Plaza, with tables and chairs out • Let's welcome, Revd Dr Melanie Harrington of The Barn Church to Kew
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Agenda item three: Key themes arising from discussion groups

Theme Retail / Hospitality	Group's Key Comments
Signposting	<ul style="list-style-type: none"> • Signpost to shops on Sandycombe Road (Victoria Parade) - nice restaurants there
	<ul style="list-style-type: none"> • Better signposting to places of interest IE National Archives, Kew Gardens
Markets	<ul style="list-style-type: none"> • Market day enhances community - brings people to an area • Allow for local pop-up stalls
Shopping	<ul style="list-style-type: none"> • Sandycombe Road - Squires is well used • Oliver's Health shop is well used • Pharmacy is well used • Martins- great loss to the area - especially as employed people with SEND • No hardware shop anymore • Post Office is well used • Need a baker/ fishmonger/ greengrocer • Would like it to be more like Barnes • Restaurants are very expensive • Lots of coffee shops and restaurants • Good range and quality of restaurants (especially compared to Richmond) • Concern over losing Kew Retail Park if it becomes flats with no community provision • Need a barber

	<ul style="list-style-type: none"> • Could lose pharmacy and Boots – a big concern
Business Rates	<ul style="list-style-type: none"> • Incentives for smaller / independent businesses (e.g. greengrocer) to return e.g. rate reductions
Use of High Street Pre and Post Covid	<ul style="list-style-type: none"> • Daily visits for coffee • Use for top up shopping • Use for big shopping at the weekend • Use in evenings for meals out / visits to the pub • Use local shops more since the pandemic - can go to the shops in the day • Pubs are good - were well used pre-pandemic

Theme Leisure / Arts / Cultural Events	Group's Key Comments
Sports	<ul style="list-style-type: none"> • Sheen Rec - not in the centre but nearby is good
Entertainment	<ul style="list-style-type: none"> • It would be good to see more things to do in the evening that aren't too expensive
Young People	<ul style="list-style-type: none"> • Nothing to do as a teenager

Theme Transport and Traffic	Group's Key Comments
Cycling	<ul style="list-style-type: none"> • Need a bike repairs / bike hire shop
Parking / Roads	<ul style="list-style-type: none"> • Better car parking planning to make the area safer • Pedestrian crossing at Sandycombe road is in the wrong place - coming from Richmond, people cross before it. Can it be moved or a second crossing? • Pedestrianise station approach (or access only?) • Access mainly on foot. Car parking wasted in Kew Village. Too much traffic on Kew Road. Isn't car friendly
Kew Station	<ul style="list-style-type: none"> • Access between the two sides of the station - for prams, wheelchairs etc e.g. tunnel • Reducing car traffic - but allowing for drop offs / access • More green space around the station • Retain vehicle access for the station but could extend pavements
Connectivity	<ul style="list-style-type: none"> • Need to connect both sides of the village – TfL • Connection to Kew Retail Park could be improved

	<ul style="list-style-type: none"> Getting to Barnes and Mortlake is very difficult by public transport and means people are forced to drive
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Theme Community / Socialising	Group's Key Comments
Services	<ul style="list-style-type: none"> Not many services any more No council presence No bank or even just an ATM Need a one-stop-shop where there are bank kiosks / ATMs, post office, Council services - more viable than individual premises/outlets Post office - concern for it future Lack of community facilities at the south end. Seen more as a 'transition zone' - no pubs or other places to visit in the Southern end
Community Space	<ul style="list-style-type: none"> Ways of making a hybrid space that still works for all uses Church halls used by residents who need space to rent for events Avenue club has classes Missing a community centre
Advertising / Promotion	<ul style="list-style-type: none"> Involvement of the community and raising awareness of what is on people's doorstep is key Connect with Kew Gardens - bring into the community like Barnes and Wetlands
Cost of Housing	<ul style="list-style-type: none"> Gap before people can afford to move back into the area

Theme Look and Feel	Group's Key Comments
Pedestrianise areas	<ul style="list-style-type: none"> More seating is needed Pedestrianise areas Remove parking spaces, extend pavements for sitting areas to allow for more seating areas

Theme Accessibility	Group's Key Comments
Inclusive Parking	<ul style="list-style-type: none"> Parking needs to be inclusive and is needed for the elderly

Agenda item four – open floor questions

Headline Topic	Speeding traffic on Sandycombe and Kew Road.
Question 1	Speeding traffic on Sandycombe and Kew Road. What action is being taken.
Response	Cllr Campanale: I have campaigned a lot on this. We would like a review on Sandycombe Rd. Worse with Hammersmith bridge closure. The flashing speed awareness camera is back. We have carried out speed watch in the area. I will continue to look into this. Because it is an emergency vehicle and bus route, we can't put any ore traffic calming measures there.
Headline Topic	CPZ at Forest and Priory Road
Question 2	CPZ at Forest and Priory Road has made it more difficult to park at KA as our CPZ hours are 10 -12pm.
Response	Cllr Burford: Both KA and KB were consulted at the same time. Residents said they didn't want the CPZ extended. However, we will be re-consulted with KA and KB in September.
Headline Topic	Bike hanger pilot scheme
Question 3	Bike hanger pilot scheme
Response	Cllr Burford – Different roads were looked and consulted with. There wasn't a great demand for these in Kew.
Headline Topic:	Trees have been removed from Dancer Road
Question 5	Numerous trees have been removed from Dancer Road and not replaced.
Response	Cllr Campanale: Please right to me and I will speak to the tree officer and find out what's happened.
Headline Topic:	Kew Bridge cycle lane
Question 6	Can we extend the cycle lane up to Kew Bridge?
Response	Cllr Campanale: The road is TfL's and they have said there is not enough room for a cycle lane here.