

**SAFER NEIGHBOURHOOD BOARD MEETING & AGM**  
**Tuesday 27 July 2021 starting at 6pm**  
**(Virtual meeting via Zoom)**

**M I N U T E S**

<b>SNB MEMBERS ATTENDING</b>	<b>REPRESENTING</b>
<b>WKP</b> Wendy Kyrle-Pope	MPS Link advisor & LCP2 – Joint Chair, IAG Richmond, IAG Frontline Policing, IAG BTP
<b>CA</b> Carole Atkinson MBE	Hampton Hill Association and S&S CMG - Joint Chair
<b>PBS</b> Peter Burrows-Smith	Treasurer & Royal Parks Link – Joint Chair
<b>JTE</b> John T Evans	Whitton & Heathfield PLG Chair
<b>TL</b> Anthony Lindsay	NHW Whitton
<b>JM</b> John Murray	NHW Hamptons/Met Volunteer/PLG Chair
<b>AC</b> Cllr Avril Coelho	Business
<b>RA</b> Ravi Avora	Multicultural Richmond
<b>AJ</b> Anne Johnstone	PLG Chair/Met Volunteer
<b>PM</b> Pam Mcmillen	SNB Minutes Secretary
<b>LP</b> Cllr Lesley Pollesche	Community
<b>MS</b> Martin Sands	Hampton Wick / Teddington Community
<b>JG</b> Jonathan Green	Richmond Youth Programme
<b>PLG CHAIRS ATTENDING</b>	
<b>SL</b> Stephen Lloyd	St Margarets & North Twickenham
<b>MK</b> Martyn Kingsford	Teddington
Chris Hine	Barnes
Jock Lennox	South Richmond
<b>SNB &amp; PLG MEMBER APOLOGIES</b>	
Clare Head	South Twickenham
Cllr Ben Khosa	St Margarets & North Twickenham
David Loftus MBE	Disability
John Dodds	North Richmond
Phil Garside	
Barbara Lingle Elliott	Co-Chair Mothers against Mugging
Felicity Barkus	Co-Chair Mothers against Mugging

<b>POLICE ATTENDING</b>	<b>REPRESENTING</b>
<b>LC</b> Chief Supt Elisabeth Chapple	Commander SW BCU
<b>RR</b> Rebecca Robinson	Richmond Inspector SW BCU
<b>JMc</b> Jon Mccloughlin	Inspector

<b>COUNCIL ATTENDING</b>	<b>REPRESENTING</b>
<b>DE</b> Daryl Edmunds	LBRUT Community Safety Service

<b>ORGANISATIONS / PUBLIC</b>	<b>REPRESENTING</b>
<b>MJ</b> Michael Jay	Public
<b>YH</b> Yasin Hafid	Public

<b>APOLOGIES</b>	<b>REPRESENTING</b>
Angelika Neilson	LBRUT Community Safety Service
Roger Arditti	Super MPS SW BCU
Mark Wolski	LBRUT Community Safety Service

## **1. SNB sits: Welcome and Apologies.**

Carole Atkinson (CA) welcomed everyone to the meeting and apologies were noted.

## **2. AGM 2020-21**

### **2.1 Annual Report**

PBS presented a brief Annual Report (please see attachment)

Questions:

TL asked three joint-chairs to confirm that all SNB meetings have been virtual; also which SNB members have been involved in the projects PBS has just listed? PBS replied that all PLG Chairs were involved with the Council's "Community Conversations" on Community Safety as were local Councillors. CA: this is a very valid question, next year all board members will be asked to be more involved, no one will be 'forced' to undertake any specific tasks.

YH asked what school projects/outreach were in progress. WKP: school projects have been stop / start due to covid, hope they can start up again in autumn term.

### **2.2 Election of Board members**

Thanks to all members for staying with the Board through a very difficult year.

Peter Kirkham former Chair has stood down, as had Mike Brownlee at the start of last year.

On behalf of the SNB, we would like to record a vote of thanks to them both for all their hard work over the years on behalf of the SNB.

### **2.3 Election of Officers**

We normally elect a chair, vice chair and a treasurer for the coming year. No other nominations received and Peter, Wendy and Carole are prepared to continue joint chairs and Peter as Treasurer. Do we have your approval for this? **Yes**; approved at meeting.

## **BOARD MEETING**

### **1. Matters Arising from the last meeting on 27<sup>th</sup> April**

No response from BTP about confidence and satisfaction stats.

The other two actions will be picked up in agenda items. (Crime Prevention and recruitment film).

### **2. Minutes of the last meeting (27.4.21 via zoom)**

These were approved as being a true record and will be placed on the council website.

### **3. Matters arising not covered by the agenda.**

*TL - why don't we get car transport offences at this meeting? Who collates this? Would be good to have information every other meeting?*

*RR – information comes from Transport Police, can invite them to the next meeting.* **ACTION MPS**

### **4. Presentation by MPS - MOPAC Data April 2021 – June 2021**

WKP: unfortunately Rebecca Robinson is moving on; Jon Mcloughlin will be taking over.

Welcome Jon to the meeting.

### Key points from the MPS presentation

- Richmond Total Theft Offences – increase in summer 2021 as restrictions released. This year much more preparation in lead up to summer. Targeted action.
- Richmond is following trends of other local Boroughs.
- Sexual offences - more plain clothes patrols are being carried out.
- Robbery – no particular spikes, figures do not reflect a 'perception that figures are high'. Safest Borough for robbery.
- Peaks of activity are “flattening” which is good..
- Violence against the person - slight spikes and slightly upward but the numbers are very low. Slight rise in ASB around Teddington Lock, but work in progress on this. Harassment takes about half of those figures. Plans are in place for this summer.

### Robbery.

- This is prioritised as agreed and reflected in the reduction of 35%
- Switch to summer operations

### Motor Vehicle Crime.

- The theft of catalytic converters has increased recently, big focus in the Borough.
- Targeted work with specific car owners, looking at protection methods.
- Theft of cycles - police are using smart water and working with schools officers etc.

### Public Confidence and Satisfaction (figures are from the 4 Boroughs in the BCU)

- Comparison with last year, (see presentation). Police have been working to increase, how people can contact local police, eg newsletter that now lists all the Borough SNTs with contact details.
- Highest of 4 Boroughs for results that MPS can be trusted

WKP: Figures are from a quarterly survey, they give guidelines, but not sure how accurate they are.

LC: take figures with a pinch of salt, MOPAC ask for this information, victim satisfaction survey gives good feedback.

RR: concern re drugs locally, there have been some recent arrests, and also some stops and knives recovered. Working with local synagogue and Age UK re the education of officers dealing with people with dementia.

### Stop & Search

- Less stops due to a lot of abstraction of officers and also officers having to isolate.
- The majority is for drugs 63%. Positive outcome figure is around 24%.
- Demographic information being used to help focus engagement, majority 15 -24 yr old white males, and disproportionality is high, due to Borough demographic.
- Police increasing engagement with young people, colleges and university.
- Stop and Search scrutiny panels held regularly every quarter - CA and WKP to circulate details after the next panel.
- LC we pull out the main information for these statistics - can research this information in much more detail on the Met website. Officers are placed in areas depending on local intel, and S&S may be one of the tools used. If don't find what are looking for it might not generate an outcome.

CA: We sent info on the use of Body Worn Videos (BWV) to members after the meeting in May. Stops all handled professionally and in accordance with the law. We need to extend our group to younger members and other ethnicities. More about that later. There is an

issue with viewing BWV by those who have not been vetted and this is being discussed at senior level.

Questions:

YH – Richmond Riverside has always been an issue over the years - what is put in place in terms of making people feel safer when groups are being intimidating to people - had recently been on riverside and only saw a couple of police officers, what is being put in place?

RR: ward teams are now only 2 police officers and 1 PCSO, however it is a priority area, new recruits are used and overtime bids to target this area. It has to be married up with rest of London and as Richmond is 'one of safest' Boroughs – resources do get pulled. Working with council to put in toilets, use of CCTV and park guard to share intel. CCTV van is used at weekends dependent on resources.

TL: can RR pull resources from other parts of BCU West and can specials be used?

RR: work closely with Hounslow and Surrey. Do use specials, they are volunteers and a great resource.

LC: Richmond is a very safe Borough, can flex resources within the BCU, but do ask SNB to try and get more resources for the local area.

Richmond Response Performance

Roughly at same point as last year, between 80-90%. Some officers off due to covid.

Any issues please let CA know as she is attending a Response Committee. She needs date, time and phone number.

### **3. BTP Crime Figures**

Not provided – will be sent out

### **4. Update on some current issues**

- **Mayor's Action Plan:** Recruitment of police, with S&S focus. . MPS have been moving fast with big push with community engagement, 600 new officers by next April, targeted at difficult areas.
- **PLGs and future:** WKP thanked the Chairs of the 10 PLGs represented at this meeting. She reported that Ward Panels or PLGs are at forefront of the MPS's engagement and legitimacy strategy. CA and WKP have seen the new draft guide to all ward officers for Ward Panels (our PLGs). All wards in London must have a functioning PLG, which reflects the demography of the ward – the hard to reach and others less inclined to engage - and look at other methods of engagement and outreach. Big push on this

Lot of pressure on ward sergeants; the recruits being sent for their 6 months on the wards will be new, not experienced officers, but should be encouraged to help with the engagement push with the PLGs taken on some of these functions. New recruits on the ward need to be taken under SNB/PLG wing to encourage them, everyone at PLGs to join together and work with the recruits

Apparently Neighbourhood policing is not seen 'as attractive' to new officers. Ward officers are 'ambassadors and guardians' and the Centre and the IAGs are using this message to new recruits.

BCU was going to make a film with PLG members to encourage officers to join the SNTs – what has happened to this? **ACTION MPS**

The Centre also suggested that it makes videos to attract members to join PLGs. What is the best way to communicate with members and the community in general?, Too many strands, next door, owl, twitter etc .Email best.

LCP2 asked that PLGs be advertised on each of the SNT's websites.

Last year has been problematic no actual meetings, virtual ones. Ward officers are 'ambassadors and guardians', police, IAG using this message to new recruits.

We also hope we can get all the PLG chairs together for a meeting.

TL: do neighbourhood officers get paid differently? RR: no, officers get paid the same. All high ranking officers will have 'walked the beat' in their careers – can be held up as mentors to new recruits.

JM: as a PLG Chair – talk to people in your local area, inform them, posters in shops and supermarkets, advertise on local social media

JTE: regularly promotes PLG meetings, attends contact sessions etc, Whitton is lucky to have an excellent PCSO.

MK: very fortunate to have 2 very good PCSOs, they are well known and know everyone on the area. Handbook should reference to the word 'community', how important it is, constables change very quickly, but PCSOs hold the knowledge, part of the community and they serve it.

JMc: this is the biggest challenge, very passionate about community policing, goal is to get right officers to the right places, wants to bring this to the Borough, engagement is one of the biggest things. More positive community engagements eg Murray Park. Want officers more visible.

- **E Scooters**

PBS -three firms in Richmond licensed on trialling rental scooters for 12 months. Met are tackling issue, have confiscated more than 2000 unlicensed ones. All queries to be passed to the council – contact details to be supplied. Not an SNB priority at moment. Paragraph about this is in the newsletter and also an information sheet has been previously sent out.

- **Go Girl**

WKP: Outreach to women and girls to keep them safe, lots of work has been done, work will continue and will be split into 4 strands. Police suggested work needs to be presented to boys and girls through schools.

Once Lockdowns and restrictions are gone, we hope to present Go Girl at public meeting, specifically targeted at women and girls.

New Web page on council site for Go Girl is to be created. During presentations, it became apparent that the exercises in Go Girl help victims regain confidence, so working with Victim Support to develop this.

PBS: VAWG (Violence Against Women and Girls) is a key government priority, Go Girl will be an important part.

*Link to the Go Girl blog is here and you can access and share the Go Girl leaflet here too:*  
<https://resilienceprogramme.co.uk/richmond-safer-neighbourhood-board-go-girl-project-promotes-key-safety-messages-for-girls-and-young-women/>

TL: can this be rolled out for men and boys? WKP: yes, would be useful to have male group suggestions, please pass on to her.

- **Stop and Search (S&S) initiative with Richmond College**

Michael Clifford and Beth Pattinson from Richmond College (apologies not able to attend this meeting) will be working on this exciting prospect. Final details not agreed but SNB will commission a survey – S&S, student attitudes to police, how perceived attitudes of police by students, personal safety, ‘come on’ to join SSCMG, IYouth IAG, other groups (disability, LGBTQ+).

- YH is thinking of making a video presentation. He has set up an organisation, ‘Pick a trade not a blade’, mentoring, apprenticeships etc. working with Michael to deliver motivational speeches, once a month at college, aim to merge, improve relationship with police, allow discussions in an open space, change mindsets, make it ‘alright’ to speak to police. CA - watch this space for developments.

- **Crime prevention**

PBS - service for Richmond residents, in early stages of development, funding - will need support from other agencies, will advertise and promote with police. Support victims or giving general advice, details of this scheme will be in the newsletter.

**New outreach projects**

- Newsletter, reaching groups that are difficult to reach, regeneration of Hate Crime Forum - watch this space! Always open to new ideas, get in touch.

**PUBLIC**

Questions normally as public attend face to face meetings, I believe we may have one or two members of public here – so any questions.

Resident: 999 traffic incident on the A316, contacted police, council, tried calling 101, council helpline and TFL, has had no responses to date, very concerned about this lack of response.

Cllr AC there may not be a reply if it is out of Borough.

LS: this is not a police matter, but is a matter of public safety, it will be followed up and a response given to the resident.

**ACTION MPS**

TL – raised a point about police and transport concerns at previous SNB meeting, CA good point and will aim to have a speaker at a future meeting.

**ACTION SNB/MPS**

PBS has sat in many PLG meetings when issues raised are not police matters, so aim is to help PLG residents know who to contact. CA: 101 is being ‘superseded’ to a degree by online reporting.

MK: important point re number of people over 65 who do not have computers or smart phones, over 30% of people may not have access or be able to use devices, we must not forget this; government etc make this assumption. 101 is a serious point, it needs to work.

## **5. Priority Setting for Borough**

Drugs and drug taking

Theft

ASB including covid

(Burglary)

After discussion with the police as to what are the crime issues currently, it was agreed to keep the priorities as above.

## **6. Funding**

PBS: In 2021 earmarked all our funding, but some rolled over due to covid. In current year funding will be reduced by circa 30%, big reduction in project work, will look to focus on London VAWG, will work with council and WKP, funding S&S project with college and also want to reinstate Hate Crime Forum.

Main focus is community engagement, so SNB is trying to link with Council. PBS is speaking to all sorts of groups and charities, so do keep suggesting projects.

## **7. Any Other Business**

Thanks to Angelika for preparing an OWL report, this will be circulated with the minutes. The meeting thanked Inspector Robinson for all she has done for the borough.

## **8. Date of Next Meeting**

26<sup>th</sup> October 2021– venue and time to be informed at a later date.

Meeting closed at 8pm

## **Attachments:**

SNB Annual Report

SNB July Report

SNB E Scooter Report

BTP Report – to be supplied

OWL Report