

## North and South Richmond Wards

### Community Safety Community Conversation

**Date:** 23<sup>rd</sup> November 2020

**Time:** 18:30 – 20:00

**Venue:** Zoom

**Ward members in attendance:**

**North Richmond**

Cllr Baldwin  
Cllr Pyne  
Cllr Warren

**South Richmond**

Cllr Buckwell - Chair of the Audit, Standards and Statutory Accounts Committee  
Cllr Fleming - Joint Deputy Leader of the Conservative Party Group  
Cllr Newton Dunn

**Special Guests:**

Safer Neighbourhood Board (SNB): Peter Burrows-Smith  
South Richmond Police Liaison Group (PLG): Jock Lennox

**Agenda Item One:** Ward Achievements

**Agenda Item Two:** Open Floor Questions

<b>Headline Topic: Ward Achievements</b>	
<b>Councillor</b>	<b>Achievements</b>
Cllr Fleming	<ul style="list-style-type: none"><li>Working with the PLG, officers, safer neighbourhood board and police regarding ASB to make sure that we didn't have the same issues as we did during the summer months.</li><li>Regarding new police funding - we still need a dedicated police team for Richmond town.</li></ul>

	<ul style="list-style-type: none"> <li>• There is a petition on the Council website, please take a look at it. It is crucial that we have some public toilets open with a clear timescale in place.</li> <li>• Basement builds and concerns around flooding. The strategic flood risk assessment has been updated; Richmond Hill has been designated as a throughflow and groundwater policy zone and planning officers are currently considering how this will be addressed for future basement planning applications.</li> <li>• The new CPZ along the riverside is being piloted.</li> <li>• We're working with businesses as we are all concerned for their plight post Covid.</li> </ul>
Cllr Warren	<ul style="list-style-type: none"> <li>• Homebase Manor Road – the London Mayor has agreed the development. MP Sarah Olney says that it breaches national planning rules. Permission for it is currently suspended, whilst we wait to see if the Secretary of State calls it in.</li> <li>• Stag Brewery development: The developers transport statement is flawed due to the pro-longed closure of Hammersmith Bridge.</li> <li>• Old Deer Park Sports Ground Ltd, meeting to discuss the clearing of the ditch or haha. The Council will remove fly tipping etc. SWLEN working to make the area a bee corridor.</li> </ul>

**Agenda Item Two: Open Floor Questions**

<b>Headline Topic Policing</b>	
<b>Question 1</b>	Policing – improving and increasing the resources available with a medium and long-term view.
<b>Response</b>	Inspector Robinson: We have one Sergeant in place for 3 wards. We would love to have more policing, but I don't see that happening, so we need to be more creative. We work closely with lots of groups including Parks Police, Covid Marshalls etc.
<b>ACTION</b>	
<b>Headline Topic Drugs and ASB</b>	
<b>Question 2</b>	Drugs and ASB – we have had crowds of youths congregating and playing loud music outside our house at 1:30am. More than 5 people. Nothing seems to happen when we report this.
<b>Response</b>	Inspector Robinson: Please report incidences like this to the SNT team as well. South Richmond PLG have a newsletter too. We have put additional patrols on Friday and Saturday evenings. We talk to Robin Thomas, Head of Community Safety at the Council every week and we work with the Covid Marshalls too. We have received extra funding for joint patrols between the police and Covid Marshalls.

<b>Supplementary question</b>	Covid Marshalls
<b>Response</b>	<p>Robyn Thomas: Covid Marshalls now work Wed – Sun 3pm till late. They are placed in high footfall areas and closing time for schools and pubs etc, to help avoid ‘bottle necks’. Marshall do not have enforcement powers.</p> <p>Mothers Against Muggings: We need more youth workers on the street, and we are talking to AfC about this. Do you think this is a good idea?</p> <p>Inspector Robins: More youth workers would be great. I will link in with you about this tomorrow. The SNT are supporting youth workers over the Christmas period. We will have a campaign over the Winter for residents to know more about who their local officers are.</p>
<b>Supplementary Question</b>	How is ASB addressed when it happens on boundary land – do you work with Kingston police?
<b>Response</b>	Inspector Robinson: We work very closely with our counter parts from other boroughs. We also do work across the boundaries should we need to.
<b>ACTION</b>	
<b>Headline Topic E Scooters and Cyclists Riding on Pavements</b>	
<b>Question 3</b>	There are lots of people riding E scooters and cycling on pavements in the town centre and going the wrong way along George Street. Nobody seems to be stopping them. This is during the daytime.
<b>Response</b>	<p>Inspector Robinson: E Scooters come under the Road Traffic Act as they are motor powered. The government is consulting on urgent legislation to allow trials of rental e-scooters to commence more rapidly and in more areas than initially planned. We are waiting on legislation from government on these.</p> <p>Cllr Newton-Dunn: It is illegal for scooters to go on the pavements. London is thinking of trailing an e-scooter scheme. Richmond council is thinking about doing this too, which I am against.</p> <p>Cllr Buckwell: Cyclists riding on pavements is a perennial problem. Where there is a safety issue, children can cycle on the pavement. We need to have a targeted campaign with the police again, which is what we have done in the past.</p>
<b>ACTION</b>	
<b>Headline Topic: Recycling and refuse collections</b>	
<b>Question 4</b>	Failure of residents to separate their waste and recycling. Residents need to use their food waste containers. Can the council ask rental / estate agents to let tenants know about waste and recycling in Richmond? Need to publicise Council initiative's more, and not just rely on the usual streams to inform residents.

<p><b>Response</b></p>	<p>Cllr Newton Dunn: We have 2 notice boards on the Green with leaflets in. A live video in the Quadrant would be a brilliant idea. I will put this forward to the council.</p> <p>Cllr Fleming: Increasing knowledge around food recycling is vitally important.</p> <p>Cllr Baldwin: We put out street letters, but I would recommend that everyone signs up to the Council’s community newsletter, lots of information on there.</p> <p>Cllr Buckwell: Serco got the job as the new waste contractors as they will collect recycling from the flats.</p>
<p><b>Supplementary Question</b></p>	<p>Lots of information comes from on-line, including from the council and RHP. What about residents that don’t use the internet or WhatsApp, Nextdoor etc. We need to get the word out to these people too.</p>
<p><b>Response</b></p>	<p>Cllr Baldwin: Please do let the local Cllrs know what different forms of communication are needed in certain areas. We are happy to post letters etc.</p> <p>Cllr Fleming: The council have done some door to door leaflets, especially during Covid. Libraries are brilliant at running courses to help people become tech savvy.</p> <p>Inspector Robins: Discussed last with our media team, we are looking at putting information out via the post.</p> <p>Peter Burrows Smith: The SNB are happy to cover the costs of producing paper copies of information.</p>
<p><b>ACTION</b></p>	
<p><b>Headline Topic: Private Security Firms</b></p>	
<p>Question 5</p>	<p>What do you think of the use of private security firms?</p>
<p><b>Response</b></p>	<p>All North Richmond ward councillors are against these firms policing public spaces. There is no accountability to the public with these private firms.</p> <p>Cllr Fleming: We don’t want a two tier policing for those that can afford it.</p> <p>Inspector Robinson: There was an incident over the summer that took 5 officers off the street the was due to private security guards. Make sure you know what you are getting with these firms.</p>