

**Community Conversation
Hampton and Hampton North Wards**

Date: 1.12.20

Time: 6.30-8.00pm

Venue: Zoom

Ward members in attendance:

- Cllr. Gareth Roberts (Hampton) *Leader of the Council*
- Cllr. Geraint Thomason (Hampton) *Vice-chair, Audit, Standards and Statutory Accounts Committee*
- Cllr. Suzette Nicholson (Hampton) *Vice-chair, Education and Children's Services Committee*
- Cllr. Avril Coelho (Hampton North)
- Cllr. Geoff Samuel (Hampton North)

Chair: William Redfern, Chair of the Hampton Society

In attendance: John Murray – Hampton Police Liaison Group Chair, Carol Atkinson – Safer Neighbourhood Board, PC Grant Young, PCSO Maz Regan, Insp. Rebecca Robinson
Mark Wolski – Community Safety Officer

Apologies: Cllr. Kate Howard (Hampton North) *Joint Deputy Leader of the Conservative Party Group*

Agenda Item One: Achievements

Headline Topic: Ward Achievements	
Councillor	Achievements
Cllr. Nicolson – Hampton	<ul style="list-style-type: none"> - Proposals for whole area CPZ consulted on, a few roads showed support, but unable to connect together to make CPZ zone. - Large accommodation barges, St Albans. Riverside Police and the Fire Brigade, the Police and Elmbridge Council issued a fixed penalty notice, barge has now moved/ - Planning permission for Hampton Pools development was heard and passed in November - Girls football pitch in Hatherop Park for 21/22 period approved and club promoting sustainable travel to the site - Many community events cancelled by pandemic, especially for the Hampton Village traders such as 'Screen on the Green' and the Christmas event. Cllr Roberts supporting businesses through lockdown linking to Council and Government support.

	<ul style="list-style-type: none"> - Drug dealing around the Green and Tudor Road - Speeding in Oldfield Rd, dangerous for school children, need for speed checks in the area and the Council to monitor speeds - School street in Ripley Rd for Hampton infant and Nursery school – 6 month consultation period. Feedback through consultation portal Consultations - London Borough of Richmond upon Thames
Cllr Samuel – Hampton North	<ul style="list-style-type: none"> - Concerned about the community centre, HOTCA did not open centre for activities during lockdown. The Council have been working on taking back the lease. The YMCA withdrew due to HOTCA not being able to make the changes they required. Next to the White House is the Youth Centre, an integrated management of the two sites would develop a valuable resource. Prospects are looking good.
Cllr Coelho – Hampton North	<p>The White House lease surrendered in time for the pre- school to open. The White House Foodbank has reopened Tues 9.30- 12 and Weds 2-5pm donations at All Saints Church or the Vineyard Community Centre</p> <ul style="list-style-type: none"> - Hampton Common consultation on football pitch, closes in two days' time - Cable in Oak Avenue for broadband. - Oak Avenue nature trail has been improved and interpretation boards installed in both Oak Avenue Local Nature Reserve and Hatherop Park, Stag Beetle Hotel and pond development coming as rejuvenated bog area. - Cleaned up graffiti and litter and regular litter sweeps on Oak Avenue by nature trail in RHP estates. - ASB re: fireworks and a lot of debris cleared away - Leaking hazardous Bus shelter on Old Farm Rd replaced - Safer Neighbourhood Board meeting and Neighbourhood Watch OWL forwarded message on scams on food parcel delivery and fraudulent council officer impersonation selling insulation. - Broken branches reported for clearing. - Planning application casework.
John Murray – PLG Chair	<ul style="list-style-type: none"> - Chair Hampton And Hampton North ward Police Liaison Group. Involved in launch of OWL and Met Police volunteer and works with local Police. 600 people receive PLG newsletter - Need to increase community safety, especially around scam. Door knockers by non-professional construction workers working in the area. Knowledge nights by Zoom around scams, target care homes where vulnerable. OWL raises awareness of scams. - Please feed back to the PLG

<p>Carol Atkinson – SNB</p>	<ul style="list-style-type: none"> - Safer Neighbourhood Board member since 2005, has been vice chair or chair. The SNB has 30 members and meets 4 times a year. Opportunity to question senior police officers and review ongoing situations. Neighbourhood Watch, PLG chairs, ethnic, faith, disability groups represented on the Board, but need more young people to be involved - Pan London Group representative. Met Police control and command re:999 calls follow up, Stop and Search pan London group. Met with Cressida Dick re: community engagement, huge need for community involvement. SNB open to any member of the public to ask questions. 101 to report, 999 for emergency
<p>Mark Wolski – Community Safety Officer</p>	<p>White Ribbon Day 26th Nov, Presentation on Domestic Abuse</p> <p>7 key facts</p> <ul style="list-style-type: none"> • Under-reporting: Estimated to be under-reported by 40% • Demand: 1.2 million crimes per annum, 25% are committed against men • Risk: Each year, 100,000 adults are at high risk of serious harm / murder • Time: On average, victims live with domestic abuse 2 to 3 years before getting help • Suicide: It is estimated that 3 women a week take their own lives as a result of DA • Children: Around <u>18% of children</u> in domestic abuse households are injured as a result <i>(64% of high and medium risk cases have children)</i> • Cost: The cost of a single victim is estimated at £34k. A Homicide is estimated to cost £2.2 million <p>6 key local facts</p> <ul style="list-style-type: none"> • Domestic Abuse Crimes compared to the same period last year remain static (319 v 319) (August to October) • For the financial year to date (all within the coronavirus pandemic), have increased by 5.9%(701 v 662) • Hampton North contributes 10.7% of all DA crime. (The highest proportion of 19 wards) • Hampton contributes 3.6% of all DA crime • The average number of cases at Marac has risen by 47% (21 to 31 cases per month) • The demands on advocacy services has risen by around 50% comparing quarterly demands this year (Covid) versus same period last year <p>5 myths</p>

- It only happens to a certain type of person
- People choose abusive partners
- It's just the odd domestic row – all couples have them
- Children don't see the abuse so are not affected
- Not round here

4 things to look for

- You're becoming a lot more critical of yourself — thinking you are stupid or fat or very lucky to have a partner.
- You give up on your own opinions and think your partner is right about everything.
- You're feeling more stressed or worried all the time; you feel nauseous or have bad butterflies. Sometimes stress can also stop us eating and sleeping properly, or cause us to have headaches.
- You have that 'dreaded' feeling more often.
- You're scared of how your partner will react to a situation.
- You avoid saying something because you don't want to upset your partner.
- You feel scared when your partner is angry because you can't predict their behaviour.
- You're feeling a pressure to change who you are or move the relationship further than you want to.
- You feel like you're walking on eggshells.
- You're staying in more and seeing less of family and friends to avoid arguments with your partner.

3 Domestic Homicide Reviews

➤ **Name:** Laureline Garcia-Bertaux DOB 25/11/1984

Summary of case: The victim was reported missing by her family on the 5th March 2019. Her body was found in a shallow grave in the rear garden of 4 Darell Road, Richmond, Surrey TW9 4LQ. The suspect was arrested in Estonia, his home country, and subsequently charged with her murder. Imprisoned for 24 years.

Number of panels 6 panels so far. Next one 15th Jan 2021

Early learning Awareness of DA by foreign nationals residing in the UK - an option to include a national recommendation in the DHR for the Gov.UK website accessed by overseas nationals outside and within the UK that details Domestic Abuse is not acceptable in the UK and details of the Domestic Abuse Helpline.

Timeframe for conclusion – In 2021 - overview report is being drafted.

- **Name:** Layla Arezo d.o.b 01/08/45 and Akbar Arezo d.o.b 01/01/55
Summary of case : Perp is the son with MH issues, killed his parents in July 2019 by stabbing.
Number of panels: 6 panels so far. Next one 15th Jan 2021
Early learning: IKWRO, specialist support service is assisting the panel with understanding Afghani's community understanding and treatment of mental health within the family, and their approach to domestic abuse. Looking at how services reach out to hard-to-reach communities and improve accessibility
Timeframe for conclusion – In 2021 - overview report is being drafted.
- **Name:** Hayleigh FFRENCH
Summary of case : died in Dec 2018 being 18 years old. Was under Leaving Care Team Within AFC in Richmond. Moved across country. Resettles in Harrow/Brent. Died in the borough of Lambeth. Cause of death – stab wound to thigh. Insufficient evidence to prosecute. Safeguarding Childrens Review undertaken. DHR owing to short history/evidence of DA between deceased and boyfriend
Number of panels:1
Early learning: TBC
Timeframe for conclusion: 2021

2 ways to seek help

The main domestic abuse services to contact

- **Richmond borough - Refuge** (Independent Domestic Violence Advisor (IDVA) and Outreach Service) **020 8943 8188** Monday – Friday 9am-5pm

Other services

- **Metropolitan Police** - if in an immediate danger, always call **999**. For non-emergencies, dial **101**.
- **One Stop Shop service** is closed until further notice, however residents can contact Refuge on **020 8943 8188**. This service is open Monday – Friday, 9am-5pm
- **National Domestic Violence Helpline 24/7** **0808 2000 247**
- **Housing options** – if you are at risk of homelessness, please contact Housing Information and Advice Team **020 8891 7409**.
- **Adult Social Services - 020 8891 7971**
- **Children and Family Support Services - 020 8891 7969**
- **Age UK Advice Line 0800 678 1602** Lines are open 8am-7pm, 365 days a year [click here](#)

1 key message

	<p>Domestic Abuse is unacceptable</p> <p>Whilst the volume of Domestic Abuse Crimes continues to fluctuate, the snapshot of data below provides an insight into current demand levels.</p> <ul style="list-style-type: none"> • Domestic Abuse Crimes compared to the same period last year remain static (319 v 319) (August to October) • For the financial year to date (all within the coronavirus pandemic), have increased by 5.9 (701 v 662) <p>The wards of highest demand are Hampton North, Heathfield and North Richmond that accounts for 10.7%, 8.9% and 7.4% respectively.</p> <p><i>Inference: there has been a significant increase in the volume of domestic abuse since the pandemic.</i></p>
<p>Insp Rebecca Robinson</p>	<ul style="list-style-type: none"> - In charge of Safer Neighbourhood Team (SNT) across the whole of Richmond in all 18 wards - Concerns about ASB during lockdown, good results working alongside Covid Marshals and Park guard - Stop and searches and some arrest. Burglary is a concern in Hampton. Winter Nights Plan patrolling areas of high burglary by SNT. There are less resources, but working with probationary development unit, Police Specials and task teams will direct extra resource in the Borough.
<p>PC Young</p>	<ul style="list-style-type: none"> - 3-4 years in Hampton North, moved across to Hampton. Good year in terms of results. ASB problem, usually around Covid regulations eg parties. Most crime has dropped across the board, especially street crime.
<p>PCSO Maz Regan</p>	<ul style="list-style-type: none"> - Good year. Worked with football club in Oldfield Rd getting fences mended. Quick response to illegal barge moored on Hampton Court Rd.

Agenda Item Two – open floor questions

<p>Headline Topic Volunteer in community initiatives</p>	
<p>Question 1</p>	<p>Resident: How to get involved in community initiatives?</p>
<p>Response</p>	<p>Cllr Roberts: Hampton Society membership. Places looking for volunteers eg Linden Hall, small bookshop by railway station</p> <p>Cllr Coelho: Hampton Inspired Hub has lots of events there. Community Neighbourhood Watch and OWL for crime related volunteering, foodbank volunteers in the White House Community Centre.</p>

	<p>Clr Samuel: follow your own interests</p> <p>Robert Leadbetter: Hampton and Kempton waterworks Railway needs volunteers and can teach you skills. Station at the end of Oldfield Road, working at Kempton at present. Need engine drivers, ticket sales, serve refreshments. Sunday operation. March 2021 onwards</p>
Headline Topic Drug dealing	
Question 2	Karen Moreton: Live near Everyday's off Priory Rd, ASB and hate crime between two households. Have interacted with SNT in relation to problem with drug dealing. Know 2 of the dealers, going on outside Everyday shop during the daytime. Masquerading as Deliveroo delivery person. Called in with intelligence to Police.
Response	<p>Insp Robinson: Continue to report in any activity. Often we send Police out in plain clothes or other teams in unmarked vehicles. Put together information for potential warrants. It's a massive issue across South West. Main priority of the police</p> <p>PC Young: Issue across the ward, across London. With Everyday's, aware of the people involved. Regularly stopped and checked. Appreciate intelligence. Intelligence reviewed each morning from residents. Happy to do targeted work. Rely on intelligence to gather enough evidence.</p>
Supplementary Question	Karen Moreton: More evidence was gathered over the Summer as they were more visible. What's the best form of information for the Police?
Response	PC Young: Do log sightings regularly. It does take time to accumulate evidence to make an arrest.
Supplementary Question	<p>Chair: Anything feeding this particular area in Hampton?</p> <p>PC Young: Not a particular target. Dealers tend to live and work in Hampton, small time local dealers.</p>
ACTION	
Headline Topic Hawker aggression	
Question	Derek Sanders: Nextdoor sharing information about doorstep seller frightening elderly in Gloucester Rd. Warnings on Nextdoor to neighbours. Have Police taken action, what laws are there against these people?
Response	<p>PC Young: No pedlars license in the Borough, so it is an offence, but rarely acted upon. Levels of aggression would prioritise an incident, especially if vulnerable resident. SNT effort to direct resources in area. 999 if aggressive, or Crimestoppers 101 call.</p> <p>Clr Roberts: Establish a What's App group to let everyone know there are door to door salesman (Percy Rd -What's App) straight to mobile phones, especially easy to notify neighbours.</p> <p>Clr Samuel: Also telephone calls that can be quite threatening, cutting off internet and threatening criminal prosecution. Inspector needs to pursue fraud on the telephone</p>
Supplementary response	Insp. Robinson: phone scams are put on Next door, but the information needs to be circulated wider than the internet
Supplementary response	Clr Coelho: Cyber crime talk needs to be circulated again by PLG

Supplementary response	<p>Derek Sanders: To Insp Robinson, if we get a response from Police we would be more reassured if Police feedback.</p> <p>Insp Robinson: There is a disconnect sometimes between South West Unit and 999 control centre in terms of follow up</p> <p>Insp Robinson: If report of drug dealing, to get a warrant would need several reports. Warrant power authorised by the Courts enables Police to go into someone's address</p> <p>PCSO Regan: In Carlisle Park there was drug dealing in the toilets. They were arrested and warrants for their properties were issued as they were in custody, went to court and pleaded guilty.</p> <p>PC Young: Warrants are needed to prove a crime once the Police gather information. When facing a perpetrator can make enquiries only.</p>
Headline Topic: Burglary	
Question 4	Nupur Majumdar: Rectory Grove off Hanworth Rd, 2 burglaries in house. Reported crime to Police, but got no feedback on how case is progressing, just dealing with insurance case. No closure to these cases. If anyone is ever caught? Is anything planned for burglary prevention? Car silencers, bikes stolen. What is in place?
Response	Insp Robinson: burglary dipped during lockdown as residents at home, second lockdown and Christmas period generally sees an increase in burglaries. Please keep reporting as goes towards analysis of burglary hotspots. Work with CID on predictive mapping for patrolling the right areas.
Supplementary Question	Chair: How does the Police make contact with any news, positive or negative. ie tracked the case, or property returned?
Response	<p>Insp Robinson: Nextdoor, Twitter used by the Police</p> <p>John Murray: PLG Newsletter also shows good news stories. Shows conviction.</p> <p>Chair: Join groups if you have an interest in these areas.</p> <p>CLlr Roberts: A lot of bicycles are recovered at the depot but cannot identify as take frame number off. Make sure you have evidence of your property to be able to trace items should they be recovered.</p> <p>Insp Robinson : Met Trace, marked with smart water on bikes will be bringing this back on the lead up to Christmas and after for bikes being purchased</p>
Headline Topic: Little Book of Scams	
Statement	John Murray: Little Book of Scams produced by the Police and free to residents. Lots of information, specifically on telephone scams to help identify scams. Email SNT get a copy delivered.
Headline Topic: Theft of spirits from Sainsburys	
Question 6	CLlr Coelho: Sainsburys to take special measures, to stop sales of spirits. Can Police take further action to relocate spirits in Tangle Park branch due to high levels of theft.
Headline Topic: Confidence in Police follow up reports	
Question 8	Michael Jay: (Neighbourhood Watch co-ordinator) There is a loss of confidence in Police due to lack of action. Certain parts of the law are not enforced. Personally, reported violent abuse at Police office, but was not followed up until 10 months later. Extremely poor communication with the public. Never get information back. Lots of stats are reported, but public want to see Police on the street.

Response	Insp Robinson: There is a manpower issue; used to have more PC's PCSO, now 1 sergeant for 5 wards and need to asses crime on the basis of risk and priority.
Supplementary question	Chair: What regular channels of communications is there for victims of crime?
Response	Insp Robinson; Reports are triaged, but if there are no further lines of enquiry possible, may automatically close. If further lines of enquiry, allocated to officer. Victims of crime should be contacted within 28 days and when the case is closed should be contacted. Chair: national issue or local issue?
	Insp Robinson; New probation officers will be joining teams to build numbers. Need to work closely with partners like Covid Marshalls over the Summer. Chair: Are the Police in a position to make demands? Insp Robinson; Does represent Richmond, but resources will be taken away to deal with major incidents elsewhere, resources will be taken to shootings and stabbings.

Headline Topic Speeding in Oldfield Road	
Question 9	Cllr Nicholson: speeding in Oldfield Road, especially at St Mary's School drop off/pick up. Could Police be present?
Response	Insp Robinson: Safer Transport colleagues to be informed to deal with speeding and community speed watch in this area
Supplementary Question	Cllr Nicholson: Council officers can monitor speeds, but need for fines to be issued
Response	Cllr Coelho: Was informed by PCSO that issue fines on the 3rd offence, 1 st and 2 nd time warnings issued.
ACTION	PC Young to inform Safer transport Team. They have been successful in sped checking Hanworth Road